MEMORANDUM

Date: February 25, 2013

To: Robert P. David, Director
Office of Statewide Health Planning and Development
400 R Street, Suite 310
Sacramento, CA 95811-6213

From: Department of General Services
Office of Audit Services

Subject: AUDIT REPORT: COMPLIANCE WITH STATE BUSINESS MANAGEMENT POLICIES

Attached is the final report on our compliance audit of the business management functions and services of the Office of Statewide Health Planning and Development (OSHPD). The objective of our audit was to determine compliance with policies set forth in the State Administrative Manual, and the terms and conditions of any specific delegations of authority or exemptions from approval granted by the Department of General Services.

As noted in the report, we concluded that OSHPD is conducting its business management functions and services in compliance with State requirements.

We greatly appreciated the cooperation and assistance provided by OSHPD's personnel.

If you have any questions, please call me at (916) 376-5058, or Dennis Miras, Audit Supervisor, at (916) 376-5064.

RICK GILLAM, CPA, CIA
Chief, Office of Audit Services

Attachment

cc: Stephanie Clendenin, Chief Deputy Director
Karen Miskanis, Deputy Director, Administrative Services Division
Pattye Nelson, Manager, Procurement and Contract Services
STATE AND CONSUMER SERVICES AGENCY
DEPARTMENT OF GENERAL SERVICES

AUDIT OF THE
OFFICE OF STATEWIDE
HEALTH PLANNING AND
DEVELOPMENT

FOR COMPLIANCE WITH STATE
BUSINESS MANAGEMENT POLICIES
REPORT NO. 1121

OFFICE OF AUDIT SERVICES
SEPTEMBER 2011
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STATE OF CALIFORNIA
DEPARTMENT OF GENERAL SERVICES
AUDITOR'S REPORT

DATE: February 25, 2013

TO: Robert P. David, Director
Office of Statewide Health Planning and Development

This report presents the results of our compliance audit of the business management functions and services of the Office of Statewide Health Planning and Development (OSHPD). These audits are routinely performed under the authority granted to the Department of General Services (DGS) by Government Code Sections 14615 and 14619. The objective of our audit was to determine compliance with policies set forth in the State Administrative Manual, and the terms and conditions of any specific delegations of authority or exemptions from approval granted by the DGS.

As applicable, the scope of our audits of state agencies includes, but is not limited to, compliance with policies governing contracting, fleet administration, small business and disabled veteran business usage, driver safety and insurance, records and forms management, surplus property and real estate. Our audit was conducted in accordance with U.S. generally accepted auditing standards.

Overall, we concluded that OSHPD is conducting its business management functions and services in compliance with state requirements. However, we did identify a number of areas for improvement with those functions and services. These matters included our concern that business management policies and procedures were not ensuring the:

1. Attendance of a defensive driver training course by frequent drivers;
2. Completion and annual update of a vehicle certification form by employees who use their own vehicle to conduct state business;
3. Maintenance of up-to-date records retention schedules.

Prior to the completion of our audit, we verified that appropriate actions had been or were being taken to address the above issues. Therefore, they are not further discussed in this report. We were pleased with the prompt actions taken by OSHPD to address findings identified during our audit fieldwork.

To determine compliance, we reviewed policies and procedures, interviewed parties involved, tested records and transactions and performed other tests as deemed necessary. The period covered by our testing varied depending upon the area of review and the type of transactions involved; however, the emphasis of our review and testing was with current procedures and transactions completed during the 2010/11 fiscal year.

We greatly appreciated the cooperation and assistance provided by OSHPD's personnel.
If you need further information or assistance on this report, please contact me at (916) 376-5058, or Dennis Miras, Audit Supervisor, at (916) 376-5064.

RICK GILLAM, CPA, CIA
Chief, Office of Audit Services

Staff: Dennis Miras, Audit Supervisor
- Christopher Harris
- Amalia Sanchez

cc: Stephanie Clendenin, Chief Deputy Director
Karen Miskanis, Deputy Director, Administrative Services Division
Pattye Nelson, Manager, Procurement and Contract Services