

# **Office of Administrative Hearings**

**State of California**



## **Fifth Annual Caseload Statistics and Hearing Timeframe Report to the Legislature**

**September 2018**

**Department of General Services**  
**Office of Administrative Hearings**  
**Zackery P. Morazzini, Director and Chief Administrative Law Judge**

**Report to the Legislature, the Legislative Analyst's Office  
and the Department of Finance**

**Executive Summary**

This report is required by supplemental budget language item number 7760-001-0666 of the California State Budget Act. This is the fifth annual report to the Legislature.

**Items Reported**

The supplemental budget language item 7760-001-0666 requires the Office of Administrative Hearings (OAH) to provide the following information. In each section of this report, the tables reporting the information follow the quoted reporting requirement.

**Analysis**

Along with the information required by the supplemental budget item, this report also contains a comparison to previous years' reports. This comparison data assists in identifying areas of improvement and areas where additional improvement is needed.

Notably, the Special Education Division has been able to has reduce the average time from filing to issuance of decision by 40.6 percent for district-filed cases, and 17.3 percent for student-filed cases. It has simultaneously seen an 85.5 percent increase in due process only filings.

The General Jurisdiction Division has seen a slight decrease (5.5 percent) in case filings, but a slight increase in decisions issued (3.3 percent). The average days from the filing of a Department of Consumer Affairs (DCA) case to issuing a decision has continued a downward trend, reduced 3.2 percent over last fiscal year. Since fiscal year (FY) 2014-15, we have seen a reduction in the average days from filing to issuing a decision in DCA cases from 208 days in FY 2014-15 to 146 days in FY 2017-18 – a reduction of almost 30 percent.

Overall, OAH has seen a 2.1 percent decrease in filings over the previous fiscal year. Filings in the Special Education Division increased by 3.3 percent, while General Jurisdiction filings decreased by 4.5 percent. The use of part-time pro tem Administrative Law Judges (ALJs) has increased by 9.5 percent. We believe this is due to an increase in Special Education due process only filings, and to the hiring of new ALJs in both divisions, which tends to increase pro tem ALJ usage while the new ALJs are training and ramping up to a full workload.

## Report Detail

The OAH, within the Department of General Services, shall submit a report to the Department of Finance and the Joint Legislative Budget Committee no later than September 1 of each year for the five years beginning in 2014. This report shall include, but not be limited to, the following caseload statistics and hearing timeframe information, covering the previous fiscal year:

- a) For all OAH cases before an ALJ, excluding Keyhea, State Hospital, and Public Works Contract Arbitration cases where only pro tem Administrative Law Judges (pro tem) are used:

<b>Section A – Office of Administrative Hearings (broken down by OAH Office) for fiscal year 2017- 18</b>	<b>Los Angeles</b>	<b>Oakland</b>	<b>Sacramento</b>	<b>San Diego</b>	<b>Special Education Division</b>	<b>Total</b>
i. Number of cases filed during the fiscal year.	3,211	1,462	1,675	1,536	4,854	12,738
ii. Number of cases closed during the fiscal year.	3,283	1,381	3,342	1,563	4,655	14,224
iii. Number of decisions issued during the fiscal year.	1,377	677	744	770	114	3568
iv. Number of authorized ALJ positions.	27	12.8	13	13	34	99.8
v. Number of filled ALJ positions as of the end of the fiscal year.	25	9.8	12	11	33	90.8
vi. Number of pro tem hours billed during the fiscal year.	2,057	888	1934	612	7,813	13,304

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## Year-to-Year Comparisons

<b>All OAH</b>	<b>2013-14</b>	<b>2014-15</b>	<b>2015-16</b>	<b>2016-17</b>	<b>2017-18</b>	<b>% change from prev. year</b>
i. Cases Filed	11,819	11,657	12,425	13,009	12,738	-2.1%
ii. Cases Closed	10,976	11,885	12,674	12,556	14,224	11.7%
iii. Decisions Issued	2,957	3,229	3,433	3,584	5,293	32.3%
iv. Authorized ALJ Positions	71	85	97.8	97.8	99.80	2.0%
v. Filled ALJ Positions	70	78	85.8	85.8	90.80	5.5%
vi. Pro Tem Hours	16,442.0	15,591.5	12,681.8	12,036.8	13,304	9.5%

<b>General Jurisdiction</b>	<b>2013-14</b>	<b>2014-15</b>	<b>2015-16</b>	<b>2016-17</b>	<b>2017-18</b>	<b>% change from prev. year</b>
i. Cases Filed	8,162	7,763	8,061	8,315	7,884	-5.5%
ii. Cases Closed	7,579	8,059	8,392	8,256	9,627	14.2%
iii. Decisions Issued	2,838	3,146	3,315	3,449	3,568	3.34%
iv. Authorized ALJ Positions	45	54.8	64.8	64.8	65.80	1.5%
v. Filled ALJ Positions	44	51.8	53.8	56.8	57.80	1.7%
vi. Pro Tem Hours	11,372.0	11,372.0	6,770.3	5,380.5	5,491	2%

<b>Special Education</b>	<b>2013-14</b>	<b>2014-15</b>	<b>2015-16</b>	<b>2016-17</b>	<b>2017-18</b>	<b>% change from prev. year</b>
i. Cases Filed	3,657	3,894	4,364	4,694	4,854	3.3%
ii. Cases Closed	3,397	3,826	4,282	4,300	4,655	7.6%
iii. Decisions Issued	119	83	118	135	114	-18.4%
iv. Authorized ALJ Positions	26	30	33	33	34	2.9%
v. Filled ALJ Positions	26	26	32	28	33	15.2%
vi. Pro Tem Hours	5,100.55	4,219.5	5,911.5	6,656.25	7,813	14.8%

b) For all cases filed in the Special Education Division:

<b>Section B Special Education Division for fiscal year 2017-18</b>	<b>Total</b>
i. Number of due process cases filed during the fiscal year.	4,854
a. Due process only.	165
b. Mediation only.	186
c. Hearing and mediation.	4,503
ii. Number of cases closed without decision during the fiscal year.	4,655
iii. Number of decisions issued during the fiscal year.	114
iv. Average number of days per hearing conducted during the fiscal year.	4
v. Average number of days between the filing of a district-filed due process complaint and the issuance of a decision during the fiscal year.	96
vi. Average number of days between the filing of a student-filed due process complaint and the issuance of a decision during the fiscal year.	139
vii. Number of filled ALJ positions as of the end of the fiscal year.	33
viii. Number of pro tem hours billed during the fiscal year.	7,813.25

### Year-to-Year Comparisons

<b>Special Education Division</b>	<b>2013-14</b>	<b>2014-15</b>	<b>2015-16</b>	<b>2016-17</b>	<b>2017-18</b>	<b>% change from prev. year</b>
i. Due process cases filed	3,657	3,894	4,364	4,694	4,854	3.3%
a. Due process only	21	32	19	24	165	85.5%
b. Mediation only	271	224	239	227	186	-22.0%
c. Hearing and mediation	3,365	3,638	4,106	4,443	4,503	1.3%
ii. Cases closed without decision	3,397	3,826	4,164	4,300	4,655	7.6%
iii. Decisions issued	121	83	118	135	114	-18.4%
iv. Average days per hearing	4	3	4	4	4	0.0%
v. Average days between filing and decision - district filed	112	125	136.7	135	96	-40.6%
vi. Average days between filing and decision - student filed	134	159	177.9	163	139	-17.3%
vii. Filled ALJ positions	26	26	32	28	33	15.2%
viii. Pro tem hours billed	5,100.5	4,219.5	5,911.5	6,656.3	7,813	14.8%

c) For all cases filed in the General Jurisdiction Division (cases to be broken down by OAH office where the case was filed):

<b>Section C General Jurisdiction Division for fiscal year 2017-18</b>		<b>Los Angeles</b>	<b>Oakland</b>	<b>Sacramento*</b>	<b>San Diego</b>	<b>Total</b>
i.	Number of cases filed during the fiscal year.	3,211	1,462	3,352	1,536	9,561
ii.	Number of cases closed without decision during the fiscal year.	1,907	702	1038	787	4,434
iii.	Number of cases that went to hearing** during the fiscal year.	1,687	773	2,470	862	5,792
iv.	Average number of days per hearing during the fiscal year.	1.21	1.17	1.10	1.18	1.13
v.	Total number of decisions issued*** during the fiscal year.	1,377	677	2,355	770	5,179
vi.	Total number of filled ALJ positions as of the end of the fiscal year.	25	9.8	12	11	57.8
vii.	Total number of pro tem hours billed during the fiscal year.	2,057	888	1,934	612	5,491

\*Sacramento cases include Department of State Hospitals and Department of Corrections and Rehabilitation (Keyhea) hearings for all of OAH.

\*\*"Went to hearing," for item C-iii, was defined to include evidentiary hearings, law & motion hearings, interim order hearings and petition hearings.

\*\*\*"Decisions issued" for item C-v, was defined to mean a final administrative decision after an evidentiary hearing. Many cases in which some form of hearing was conducted did not result in a final administrative decision.

### Year-to-Year Comparisons

<b>General Jurisdiction Division</b>	<b>2013-14</b>	<b>2014-15</b>	<b>2015-16</b>	<b>2016-17</b>	<b>2017-18</b>	<b>% change from prev. year</b>
i. Cases filed	9,576	9,298	9,732	9,987	9,561	-4.5%
ii. Closed without decision	4,796	4,959	5,131	4,920	4,434	-11.0%
iii. Went to hearing	5,491	6,024	5,679	5,857	5,792	-1.1%
iv. Average days per hearing	1.38	1.36	1.28	1.17	1.13	-3.5%
v. Decisions issued	4,180	4,520	4,771	5,082	5,179	1.9%
vi. Filled ALJ positions	44	52	50.8	51.8	57.80	10.4%
vii. Pro tem hours billed	11,341.5	11,372.0	6,770.25	5,381	5,491	2.0%

- d) All Department of Consumer Affairs (DCA) cases filed in the General Jurisdiction Division (cases to be broken down by DCA Board and Bureau, and by OAH office where the case was filed):

<b>Section D Department of Consumer Affairs Totals for fiscal year 2016-17</b>		<b>Los Angeles</b>	<b>Oakland</b>	<b>Sacramento</b>	<b>San Diego</b>	<b>Total</b>
i.	Number of cases filed during the fiscal year.	1,556	772	909	634	3,871
ii.	Total number of cases that went to hearing* during the fiscal year.	761	347	295	414	1,817
iii.	Average number of days per hearing held during the fiscal year.	1.2	1.2	1.2	1.2	1.2
iv.	Number of decisions issued** during the fiscal year.	631	300	368	263	1,562
v.	Average number of days between case submission to issuance of the proposed decision for proposed decisions issued during the fiscal year.	23.0	20.0	21.3	24.9	22.3
vi.	Average number of days between the filing of a request to set a hearing and the issuance of the proposed decision for proposed decisions issued during the fiscal year.	167.6	134.5	132.6	124.1	145.7

\*"Went to hearing," for item D-ii, was defined to include evidentiary hearings, law & motion hearings, interim order hearings and petition hearings.

\*\*"Decisions issued" for item D-iv, was defined to mean a final administrative decision after an evidentiary hearing. Many cases in which some form of hearing was conducted did not result in a final administrative decision.

### Year-to-Year Comparisons

<b>Department of Consumer Affairs</b>	<b>2013-14</b>	<b>2014-15</b>	<b>2015-16</b>	<b>2016-17</b>	<b>2017-18</b>	<b>% change from prev. year</b>
i. Cases filed	4,403	3,997	4,275	4,193	3,871	-8.3%
ii. Went to hearing	1,815	2,133	2,011	1,972	1,817	-8.5%
iii. Average days per hearing	1.20	1.25	1.24	1.20	1.20	0.0%
iv. Decisions issued	1,329	1,617	1,562	1,584	1,562	-1.4%
v. Average days from submission to issuance	25.25	24.1	20.4	22.0	22.3	1.3%
vi. Average days from filing to issuance	204.0	208.0	180.0	150.3	146	-3.2%

<b>Section D – i. Number of cases filed during the 2017-18 fiscal year by DCA agency and OAH offices.</b>					
<b>DCA agency</b>	<b>Los Angeles</b>	<b>Oakland</b>	<b>Sacramento</b>	<b>San Diego</b>	<b>Total</b>
Acupuncture Board	5	2	0	3	<b>10</b>
Board for Professional Engineers, Land Surveyors and Geologists	2	1	3	0	<b>6</b>
Board for Professional Engineers, Land Surveyors and Geologists - Engineers & Land Surveyors	5	6	3	8	<b>22</b>
Board of Accountancy	15	4	5	3	<b>27</b>
Board of Barbering and Cosmetology	28	3	14	16	<b>61</b>
Board of Behavioral Sciences	47	26	15	25	<b>113</b>
Board of Chiropractic Examiners	20	7	2	4	<b>33</b>
Board of Occupational Therapy	3	2	6	2	<b>13</b>
Board of Optometry	6	4	1	6	<b>17</b>
Board of Pharmacy	99	35	58	33	<b>225</b>
Board of Podiatric Medicine	4	2	0	1	<b>7</b>
Board of Psychology	18	13	6	13	<b>50</b>
Board of Registered Nursing	175	141	131	122	<b>569</b>
Board of Vocational Nursing and Psychiatric Technicians - Psychiatric Technicians	3	0	8	0	<b>11</b>
Board of Vocational Nursing and Psychiatric Technicians - Vocational Nursing	59	43	49	19	<b>170</b>
Bureau for Private Postsecondary Education	13	7	3	6	<b>29</b>
Bureau of Automotive Repair	122	17	11	34	<b>184</b>
Bureau of Automotive Repair - Smog Check	177	74	116	63	<b>430</b>
Bureau of Real Estate	218	89	93	46	<b>446</b>
Bureau of Real Estate Appraisers	2	1	0	2	<b>5</b>
Bureau of Security and Investigative Services	38	14	7	10	<b>69</b>
Bureau of Security and Investigative Services - Alarm Companies	0	0	0	0	<b>0</b>
Bureau of Security and Investigative Services - Private Investigators	1	0	0	0	<b>1</b>
California Architects Board	0	1	1	0	<b>2</b>
Cemetery and Funeral Bureau - Crematories	0	0	0	0	<b>0</b>
Cemetery and Funeral Bureau - Establishments	1	0	1	0	<b>2</b>
Contractors State License Board	215	119	223	79	<b>636</b>
Court Reporters Board of California	0	1	1	0	<b>2</b>
Dental Board of California	35	12	15	11	<b>73</b>
Dental Hygiene Committee of California	5	3	1	0	<b>9</b>
Electronic and Appliance Repair, Home Furnishings and Thermal Insulation	1	0	1	0	<b>2</b>
Landscape Architects Technical Committee	0	0	0	0	<b>0</b>



<b>Section D – i. Number of cases filed during the 2017-18 fiscal year by DCA agency and OAH offices.</b>					
<b>DCA agency</b>	<b>Los Angeles</b>	<b>Oakland</b>	<b>Sacramento</b>	<b>San Diego</b>	<b>Total</b>
Medical Board of California	167	109	84	76	<b>436</b>
Osteopathic Medical Board of California	5	5	5	2	<b>17</b>
Physical Therapy Board of California	12	2	7	11	<b>32</b>
Physician Assistant Board	7	0	4	5	<b>16</b>
Professional Fiduciaries Bureau	1	0	1	0	<b>2</b>
Respiratory Care Board	11	3	1	11	<b>26</b>
Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board	4	3	3	2	<b>12</b>
Structural Pest Control Board	18	11	15	4	<b>48</b>
Veterinary Medical Board and Registered Veterinary Technician Examining Committee	14	12	15	17	<b>58</b>
<b>OAH Total</b>	<b>1,556</b>	<b>772</b>	<b>909</b>	<b>634</b>	<b>3,871</b>

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<b>Section D – ii. Total number of cases that went to hearing during the 2017-18 fiscal year by DCA agency and OAH offices.</b>					
<b>DCA agency</b>	<b>Los Angeles</b>	<b>Oakland</b>	<b>Sacramento</b>	<b>San Diego</b>	<b>Total</b>
Acupuncture Board	1	0	3	2	<b>6</b>
Board for Professional Engineers, Land Surveyors and Geologists	0	0	1	0	<b>1</b>
Board for Professional Engineers, Land Surveyors and Geologists - Engineers & Land Surveyors	6	1	3	5	<b>15</b>
Board of Accountancy	7	1	3	1	<b>12</b>
Board of Barbering and Cosmetology	16	4	7	16	<b>43</b>
Board of Behavioral Sciences	27	7	11	9	<b>54</b>
Board of Chiropractic Examiners	10	2	0	0	<b>12</b>
Board of Occupational Therapy	1	0	5	0	<b>6</b>
Board of Optometry	3	2	0	2	<b>7</b>
Board of Pharmacy	50	11	24	13	<b>98</b>
Board of Podiatric Medicine	0	3	0	0	<b>3</b>
Board of Psychology	7	2	4	7	<b>20</b>
Board of Registered Nursing	59	61	50	60	<b>230</b>
Board of Vocational Nursing and Psychiatric Technicians - Psychiatric Technicians	3	0	2	0	<b>5</b>
Board of Vocational Nursing and Psychiatric Technicians - Vocational Nursing	46	22	32	8	<b>108</b>
Bureau for Private Postsecondary Education	4	0	1	4	<b>9</b>
Bureau of Automotive Repair	77	17	6	5	<b>105</b>
Bureau of Automotive Repair - Smog Check	119	66	57	54	<b>296</b>
Bureau of Real Estate	139	38	55	28	<b>260</b>
Bureau of Real Estate Appraisers	1	0	0	0	<b>1</b>
Bureau of Security and Investigative Services	16	9	9	3	<b>37</b>
Bureau of Security and Investigative Services - Alarm Companies	0	0	2	0	<b>2</b>
Bureau of Security and Investigative Services - Private Investigators	1	0	0	0	<b>1</b>
California Architects Board	1	1	0	1	<b>3</b>
Cemetery and Funeral Bureau - Crematories	0	0	0	0	<b>0</b>
Cemetery and Funeral Bureau - Establishments	0	0	1	0	<b>1</b>
Contractors State License Board	60	41	67	27	<b>195</b>
Court Reporters Board of California	0	0	1	0	<b>1</b>
Dental Board of California	14	4	5	5	<b>28</b>
Dental Hygiene Committee of California	0	0	1	0	<b>1</b>
Electronic and Appliance Repair, Home Furnishings and Thermal Insulation	0	0	1	0	<b>1</b>
Landscape Architects Technical Committee	0	0	0	0	<b>0</b>

<b>Section D – ii. Total number of cases that went to hearing during the 2017-18 fiscal year by DCA agency and OAH offices.</b>					
<b>DCA agency</b>	<b>Los Angeles</b>	<b>Oakland</b>	<b>Sacramento</b>	<b>San Diego</b>	<b>Total</b>
Medical Board of California	61	39	31	28	<b>159</b>
Osteopathic Medical Board of California	0	1	4	0	<b>5</b>
Physical Therapy Board of California	6	1	3	1	<b>11</b>
Physician Assistant Board	4	0	4	3	<b>11</b>
Professional Fiduciaries Bureau	1	0	0	0	<b>1</b>
Respiratory Care Board	2	2	0	3	<b>7</b>
Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board	3	1	4	0	<b>8</b>
Structural Pest Control Board	13	7	9	5	<b>34</b>
Veterinary Medical Board and Registered Veterinary Technician Examining Committee	3	4	8	5	<b>20</b>
<b>OAH Total</b>	<b>761</b>	<b>347</b>	<b>414</b>	<b>295</b>	<b>1,817</b>

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<b>Section D – iii. Average number of days per hearing held during the 2017-18 fiscal year by DCA agency and OAH offices.</b>					
<b>DCA agency</b>	<b>Los Angeles</b>	<b>Oakland</b>	<b>Sacramento</b>	<b>San Diego</b>	<b>Total</b>
Acupuncture Board	2.0	0.0	1.0	1.0	<b>1.2</b>
Board for Professional Engineers, Land Surveyors and Geologists	0.0	0.0	1.0	0.0	<b>1.0</b>
Board for Professional Engineers, Land Surveyors and Geologists - Engineers & Land Surveyors	1.0	1.0	1.3	1.0	<b>1.1</b>
Board of Accountancy	1.0	1.0	1.0	1.0	<b>1.0</b>
Board of Barbering and Cosmetology	1.0	1.0	1.0	1.0	<b>1.0</b>
Board of Behavioral Sciences	1.1	1.1	1.0	1.1	<b>1.1</b>
Board of Chiropractic Examiners	1.0	1.0	0.0	0.0	<b>1.0</b>
Board of Occupational Therapy	1.0	0.0	1.0	0.0	<b>1.0</b>
Board of Optometry	1.0	2.0	0.0	1.0	<b>1.3</b>
Board of Pharmacy	1.3	1.0	1.2	1.1	<b>1.2</b>
Board of Podiatric Medicine	0.0	2.0	0.0	0.0	<b>2.0</b>
Board of Psychology	1.7	1.0	1.0	1.0	<b>1.3</b>
Board of Registered Nursing	1.0	1.2	1.1	1.3	<b>1.2</b>
Board of Vocational Nursing and Psychiatric Technicians - Psychiatric Technicians	1.0	0.0	1.0	0.0	<b>1.0</b>
Board of Vocational Nursing and Psychiatric Technicians - Vocational Nursing	1.0	1.0	1.1	1.1	<b>1.1</b>
Bureau for Private Postsecondary Education	1.0	0.0	1.0	3.0	<b>1.9</b>
Bureau of Automotive Repair	1.1	1.1	1.3	1.0	<b>1.1</b>
Bureau of Automotive Repair - Smog Check	1.1	1.1	1.1	1.0	<b>1.1</b>
Bureau of Real Estate	1.1	1.1	1.2	1.0	<b>1.1</b>
Bureau of Real Estate Appraisers	1.0	0.0	0.0	0.0	<b>1.0</b>
Bureau of Security and Investigative Services	1.0	1.0	1.0	1.0	<b>1.0</b>
Bureau of Security and Investigative Services - Alarm Companies	0.0	0.0	1.0	0.0	<b>1.0</b>
Bureau of Security and Investigative Services - Private Investigators	1.0	0.0	0.0	0.0	<b>1.0</b>
California Architects Board	1.0	1.0	0.0	1.0	<b>1.0</b>
Cemetery and Funeral Bureau - Crematories	0.0	0.0	0.0	0.0	<b>0.0</b>
Cemetery and Funeral Bureau - Establishments	0.0	0.0	1.0	0.0	<b>1.0</b>
Contractors State License Board	1.3	1.2	1.1	1.3	<b>1.2</b>
Court Reporters Board of California	0.0	0.0	1.0	0.0	<b>1.0</b>
Dental Board of California	1.2	1.3	1.4	1.4	<b>1.3</b>
Dental Hygiene Committee of California	0.0	0.0	1.0	0.0	<b>1.0</b>

<b>Section D – iii. Average number of days per hearing held during the 2017-18 fiscal year by DCA agency and OAH offices.</b>					
<b>DCA agency</b>	<b>Los Angeles</b>	<b>Oakland</b>	<b>Sacramento</b>	<b>San Diego</b>	<b>Total</b>
Electronic and Appliance Repair, Home Furnishings and Thermal Insulation	0.0	0.0	1.0	0.0	<b>1.0</b>
Landscape Architects Technical Committee	0.0	0.0	0.0	0.0	<b>0.0</b>
Medical Board of California	2.0	1.7	2.3	1.6	<b>1.9</b>
Osteopathic Medical Board of California	0.0	1.0	1.0	0.0	<b>1.0</b>
Physical Therapy Board of California	1.7	1.0	1.7	1.0	<b>1.5</b>
Physician Assistant Board	3.0	0.0	1.0	1.0	<b>1.7</b>
Professional Fiduciaries Bureau	1.0	0.0	0.0	0.0	<b>1.0</b>
Respiratory Care Board	2.0	1.0	0.0	1.0	<b>1.3</b>
Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board	1.7	1.0	1.0	0.0	<b>1.3</b>
Structural Pest Control Board	1.1	1.0	1.0	1.0	<b>1.0</b>
Veterinary Medical Board and Registered Veterinary Technician Examining Committee	1.0	1.3	1.8	1.2	<b>1.4</b>
<b>OAH Total</b>	<b>1.2</b>	<b>1.2</b>	<b>1.2</b>	<b>1.2</b>	<b>1.2</b>

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<b>Section D – iv. Total number of decisions issued during the 2017-18 fiscal year by DCA agency and OAH offices.</b>					
<b>DCA agency</b>	<b>Los Angeles</b>	<b>Oakland</b>	<b>Sacramento</b>	<b>San Diego</b>	<b>Total</b>
Acupuncture Board	0	1	3	0	<b>4</b>
Board for Professional Engineers, Land Surveyors and Geologists	0	0	1	0	<b>1</b>
Board for Professional Engineers, Land Surveyors and Geologists - Engineers & Land Surveyors	3	1	2	4	<b>10</b>
Board of Accountancy	6	1	1	0	<b>8</b>
Board of Barbering and Cosmetology	9	5	7	18	<b>39</b>
Board of Behavioral Sciences	27	6	12	8	<b>53</b>
Board of Chiropractic Examiners	8	3	0	0	<b>11</b>
Board of Occupational Therapy	0	0	5	0	<b>5</b>
Board of Optometry	3	2	1	1	<b>7</b>
Board of Pharmacy	40	11	19	12	<b>82</b>
Board of Podiatric Medicine	0	3	0	0	<b>3</b>
Board of Psychology	8	2	3	7	<b>20</b>
Board of Registered Nursing	52	54	39	51	<b>196</b>
Board of Vocational Nursing and Psychiatric Technicians - Psychiatric Technicians	3	0	1	0	<b>4</b>
Board of Vocational Nursing and Psychiatric Technicians - Vocational Nursing	37	20	27	9	<b>93</b>
Bureau for Private Postsecondary Education	0	1	0	2	<b>3</b>
Bureau of Automotive Repair	68	14	6	7	<b>95</b>
Bureau of Automotive Repair - Smog Check	97	70	81	56	<b>304</b>
Bureau of Real Estate	126	32	47	23	<b>228</b>
Bureau of Real Estate Appraisers	3	0	0	0	<b>3</b>
Bureau of Security and Investigative Services	11	3	6	1	<b>21</b>
Bureau of Security and Investigative Services - Alarm Companies	0	0	1	0	<b>1</b>
Bureau of Security and Investigative Services - Private Investigators	0	0	0	0	<b>0</b>
California Architects Board	1	1	0	2	<b>4</b>
Cemetery and Funeral Bureau - Crematories	0	0	0	0	<b>0</b>
Cemetery and Funeral Bureau - Establishments	0	0	0	0	<b>0</b>
Contractors State License Board	37	22	47	20	<b>126</b>
Court Reporters Board of California	0	0	0	0	<b>0</b>
Dental Board of California	14	4	5	3	<b>26</b>
Dental Hygiene Committee of California	0	0	1	0	<b>1</b>

<b>Section D – iv. Total number of decisions issued during the 2017-18 fiscal year by DCA agency and OAH offices.</b>					
<b>DCA agency</b>	<b>Los Angeles</b>	<b>Oakland</b>	<b>Sacramento</b>	<b>San Diego</b>	<b>Total</b>
Electronic and Appliance Repair, Home Furnishings and Thermal Insulation	0	0	1	0	<b>1</b>
Landscape Architects Technical Committee	0	0	0	0	<b>0</b>
Medical Board of California	49	32	24	23	<b>128</b>
Osteopathic Medical Board of California	0	0	4	0	<b>4</b>
Physical Therapy Board of California	4	1	2	1	<b>8</b>
Physician Assistant Board	3	0	3	4	<b>10</b>
Professional Fiduciaries Bureau	1	0	0	0	<b>1</b>
Respiratory Care Board	2	2	0	2	<b>6</b>
Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board	2	1	2	0	<b>5</b>
Structural Pest Control Board	14	6	9	5	<b>34</b>
Veterinary Medical Board and Registered Veterinary Technician Examining Committee	3	2	8	4	<b>17</b>
<b>OAH Total</b>	<b>631</b>	<b>300</b>	<b>368</b>	<b>263</b>	<b>1,562</b>

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<b>Section D – v. Average number of days between case submission to issuance of the proposed decision for proposed decisions issued during the 2017-18 fiscal year by DCA agency and OAH offices.</b>					
<b>DCA agency</b>	<b>Los Angeles</b>	<b>Oakland</b>	<b>Sacramento</b>	<b>San Diego</b>	<b>Total</b>
Acupuncture Board	0.0	29.0	28.0	0.0	<b>28.3</b>
Board for Professional Engineers, Land Surveyors and Geologists	0.0	0.0	11.0	0.0	<b>11.0</b>
Board for Professional Engineers, Land Surveyors and Geologists - Engineers & Land Surveyors	14.7	14.0	30.5	24.3	<b>21.6</b>
Board of Accountancy	17.2	29.0	15.0	0.0	<b>18.4</b>
Board of Barbering and Cosmetology	23.0	24.8	20.4	22.3	<b>22.5</b>
Board of Behavioral Sciences	25.1	19.2	24.7	24.6	<b>24.3</b>
Board of Chiropractic Examiners	16.0	23.3	0.0	0.0	<b>18.0</b>
Board of Occupational Therapy	0.0	0.0	13.4	0.0	<b>13.4</b>
Board of Optometry	30.3	13.0	30.0	30.0	<b>25.3</b>
Board of Pharmacy	25.0	19.4	18.8	28.0	<b>23.2</b>
Board of Podiatric Medicine	0.0	17.7	0.0	0.0	<b>17.7</b>
Board of Psychology	24.9	20.5	21.0	21.4	<b>22.7</b>
Board of Registered Nursing	28.1	20.9	21.4	27.5	<b>24.6</b>
Board of Vocational Nursing and Psychiatric Technicians - Psychiatric Technicians	21.7	0.0	21.0	0.0	<b>21.5</b>
Board of Vocational Nursing and Psychiatric Technicians - Vocational Nursing	19.3	20.3	22.9	26.1	<b>21.2</b>
Bureau for Private Postsecondary Education	0.0	29.0	0.0	24.0	<b>25.7</b>
Bureau of Automotive Repair	19.3	24.4	24.3	23.0	<b>20.7</b>
Bureau of Automotive Repair - Smog Check	24.5	17.6	19.9	24.4	<b>21.6</b>
Bureau of Real Estate	24.2	20.0	22.0	25.8	<b>23.3</b>
Bureau of Real Estate Appraisers	29.7	0.0	0.0	0.0	<b>29.7</b>
Bureau of Security and Investigative Services	19.3	19.0	18.8	16.0	<b>19.0</b>
Bureau of Security and Investigative Services - Alarm Companies	0.0	0.0	28.0	0.0	<b>28.0</b>
Bureau of Security and Investigative Services - Private Investigators	0.0	0.0	0.0	0.0	<b>0.0</b>
California Architects Board	32.0	21.0	0.0	28.5	<b>27.5</b>
Cemetery and Funeral Bureau - Crematories	0.0	0.0	0.0	0.0	<b>0.0</b>
Cemetery and Funeral Bureau - Establishments	0.0	0.0	0.0	0.0	<b>0.0</b>
Contractors State License Board	24.4	21.2	22.1	26.8	<b>23.4</b>
Court Reporters Board of California	0.0	0.0	0.0	0.0	<b>0.0</b>
Dental Board of California	20.8	20.8	24.4	23.7	<b>21.8</b>
Dental Hygiene Committee of California	0.0	0.0	20.0	0.0	<b>20.0</b>



<b>Section D – v. Average number of days between case submission to issuance of the proposed decision for proposed decisions issued during the 2017-18 fiscal year by DCA agency and OAH offices.</b>					
<b>DCA agency</b>	<b>Los Angeles</b>	<b>Oakland</b>	<b>Sacramento</b>	<b>San Diego</b>	<b>Total</b>
Electronic and Appliance Repair, Home Furnishings and Thermal Insulation	0.0	0.0	27.0	0.0	<b>27.0</b>
Landscape Architects Technical Committee	0.0	0.0	0.0	0.0	<b>0.0</b>
Medical Board of California	19.1	20.3	22.5	23.5	<b>20.8</b>
Osteopathic Medical Board of California	0.0	0.0	23.0	0.0	<b>23.0</b>
Physical Therapy Board of California	20.0	34.0	12.5	0.0	<b>17.4</b>
Physician Assistant Board	25.7	0.0	23.3	20.5	<b>22.9</b>
Professional Fiduciaries Bureau	32.0	0.0	0.0	0.0	<b>32.0</b>
Respiratory Care Board	24.5	9.0	0.0	18.5	<b>17.3</b>
Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board	31.0	24.0	24.5	0.0	<b>27.0</b>
Structural Pest Control Board	19.6	14.3	19.6	21.0	<b>18.9</b>
Veterinary Medical Board and Registered Veterinary Technician Examining Committee	16.0	30.5	20.0	20.0	<b>20.5</b>
<b>OAH Total</b>	<b>23.0</b>	<b>20.0</b>	<b>21.3</b>	<b>24.9</b>	<b>22.3</b>

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**Section D – vi. Average number of days between the filing of a request to set a hearing and the issuance of the proposed decision for proposed decisions issued during the 2017-18 fiscal year by DCA agency and OAH offices.**

<b>DCA agency</b>	<b>Los Angeles</b>	<b>Oakland</b>	<b>Sacramento</b>	<b>San Diego</b>	<b>Total</b>
Acupuncture Board	0.0	56.0	84.0	0.0	<b>77.0</b>
Board for Professional Engineers, Land Surveyors and Geologists	0.0	0.0	123.0	0.0	<b>123.0</b>
Board for Professional Engineers, Land Surveyors and Geologists - Engineers & Land Surveyors	204.0	147.0	150.0	127.3	<b>156.8</b>
Board of Accountancy	201.0	94.0	73.0	0.0	<b>171.6</b>
Board of Barbering and Cosmetology	197.8	111.4	106.1	91.4	<b>121.2</b>
Board of Behavioral Sciences	165.3	112.0	134.5	116.9	<b>145.0</b>
Board of Chiropractic Examiners	64.9	87.0	0.0	0.0	<b>70.9</b>
Board of Occupational Therapy	0.0	0.0	130.2	0.0	<b>130.2</b>
Board of Optometry	78.0	97.5	87.0	107.0	<b>89.0</b>
Board of Pharmacy	223.5	121.2	92.3	104.1	<b>161.9</b>
Board of Podiatric Medicine	0.0	95.3	0.0	0.0	<b>95.3</b>
Board of Psychology	167.6	86.0	74.3	91.0	<b>118.7</b>
Board of Registered Nursing	140.9	133.8	125.0	102.0	<b>125.6</b>
Board of Vocational Nursing and Psychiatric Technicians - Psychiatric Technicians	215.7	0.0	134.0	0.0	<b>195.3</b>
Board of Vocational Nursing and Psychiatric Technicians - Vocational Nursing	108.5	120.8	90.7	172.1	<b>112.1</b>
Bureau for Private Postsecondary Education	0.0	797.0	0.0	159.0	<b>371.7</b>
Bureau of Automotive Repair	171.9	216.5	139.7	119.4	<b>172.6</b>
Bureau of Automotive Repair - Smog Check	193.1	123.3	124.0	135.3	<b>148.0</b>
Bureau of Real Estate	124.2	125.4	154.6	127.4	<b>130.9</b>
Bureau of Real Estate Appraisers	172.0	0.0	0.0	0.0	<b>172.0</b>
Bureau of Security and Investigative Services	158.5	115.7	85.7	168.0	<b>132.0</b>
Bureau of Security and Investigative Services - Alarm Companies	0.0	0.0	210.0	0.0	<b>210.0</b>
Bureau of Security and Investigative Services - Private Investigators	0.0	0.0	0.0	0.0	<b>0.0</b>
California Architects Board	258.0	186.0	0.0	142.0	<b>182.0</b>
Cemetery and Funeral Bureau - Crematories	0.0	0.0	0.0	0.0	<b>0.0</b>
Cemetery and Funeral Bureau - Establishments	0.0	0.0	0.0	0.0	<b>0.0</b>
Contractors State License Board	279.7	160.9	129.1	175.4	<b>186.2</b>
Court Reporters Board of California	0.0	0.0	0.0	0.0	<b>0.0</b>
Dental Board of California	150.2	123.5	139.4	131.3	<b>141.8</b>
Dental Hygiene Committee of California	0.0	0.0	42.0	0.0	<b>42.0</b>

<b>Section D – vi. Average number of days between the filing of a request to set a hearing and the issuance of the proposed decision for proposed decisions issued during the 2017-18 fiscal year by DCA agency and OAH offices.</b>					
<b>DCA agency</b>	<b>Los Angeles</b>	<b>Oakland</b>	<b>Sacramento</b>	<b>San Diego</b>	<b>Total</b>
Electronic and Appliance Repair, Home Furnishings and Thermal Insulation	0.0	0.0	110.0	0.0	<b>110.0</b>
Landscape Architects Technical Committee	0.0	0.0	0.0	0.0	<b>0.0</b>
Medical Board of California	176.8	142.6	300.1	149.0	<b>186.4</b>
Osteopathic Medical Board of California	0.0	0.0	70.5	0.0	<b>70.5</b>
Physical Therapy Board of California	169.3	53.0	77.5	24.0	<b>113.6</b>
Physician Assistant Board	504.3	0.0	122.3	66.8	<b>214.7</b>
Professional Fiduciaries Bureau	199.0	0.0	0.0	0.0	<b>199.0</b>
Respiratory Care Board	200.5	121.5	0.0	75.0	<b>132.3</b>
Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board	206.5	174.0	50.0	0.0	<b>137.4</b>
Structural Pest Control Board	107.0	99.0	55.4	124.2	<b>94.5</b>
Veterinary Medical Board and Registered Veterinary Technician Examining Committee	85.0	134.0	142.8	73.5	<b>115.2</b>
<b>OAH Total</b>	<b>167.6</b>	<b>134.5</b>	<b>132.6</b>	<b>124.1</b>	<b>145.7</b>

This report provides the required data requested by the California State Budget Act.

If you have any questions regarding this report, please contact Tzer Lor-Snyder by phone at (916) 263-1557 or by email at [Tzer.LorSnyder@dgs.ca.gov](mailto:Tzer.LorSnyder@dgs.ca.gov).

You can find this report on the Office of Administrative Hearings website at <http://www.dgs.ca.gov/oah/Home/Publications.aspx> and the Department of General Services website at <http://www.dgs.ca.gov/ola/home/2018Reports.aspx>. If you need a copy of this report, please contact Carlos Trejo at (916) 263-0759 or by email at [Carlos.Trejo@dgs.ca.gov](mailto:Carlos.Trejo@dgs.ca.gov).