

**Top Ten Alleged Construction-Related Disability Access Violations  
for July 2021 - December 2021**

**Note:** Represents only copies of legal complaints received from attorneys adhering to California Civil Code Section 55.32, and not the entire California region of public accommodation cases.

<b>Rank</b>	<b>Violation Description</b>	<b>Total Number of Violations</b>	<b>Percent of Total</b>
<b>1</b>	<b>Access to Goods, Support, Services, and Equipment:</b> Surface heights and space requirements for counters, tables, bars, or seating are not compliant.	930	21%
<b>2</b>	<b>Parking:</b> Existing spaces are non-compliant (e.g., excessive slopes/cross-slopes, improper dimensions, striping, etc.).	500	16%
<b>3</b>	<b>Path of Travel - Exterior:</b> Vertical transitions (ramps and/or stairs) are not compliant (e.g., excessive slope/cross-slope; landings are non-compliant, lack of guardrails and/or wheel guard, etc.).	305	11%
<b>4</b>	<b>Path of Travel - Exterior:</b> An obstacle in the accessible path of travel creates an access barrier.	287	7%
<b>5</b>	<b>Path of Travel - Exterior:</b> Doors are not accessible (e.g., the thresholds, handles, pulls, latches, locks, or clearances are non-compliant).	280	6%
<b>6</b>	<b>Parking:</b> Van-accessible and/or loading zones are non-compliant or non-existent.	239	6%
<b>7</b>	<b>Path of Travel - Exterior:</b> Routes to and from parking lot or public right of way are not accessible.	227	6%
<b>8</b>	<b>Parking:</b> Designated accessible directional and/or parking signage is missing or non-compliant.	180	4%
<b>9</b>	<b>Path of Travel - Interior:</b> Path of travel is not accessible (e.g., non-compliant surfaces, excessive slope/ cross-slope, etc.).	145	3%
<b>10</b>	<b>Parking:</b> Insufficient number of designated accessible spaces.	143	3%
	<b>Total</b>	<b>3,236</b>	<b>83%</b>