

Item 11b - CCDA Strategic Goals: 5-Year Strategic Plan

Goal #1 – 2022-2023 Full Migration of Historical Data in the Legal Portal

- Since the portal's inception in December 2019, the CCDA has maintained a manual database that collects alleged violations of ADA Title III state and federal prelitigation letters, complaints, and case resolution report submissions by attorneys.
- The data migration transition of 2012 – 2020 ADA Title III historical records from their prior databases represents the creation of a diverse, public-facing, informational tool for the CCDA staff, Commission members, and their internal and external stakeholders.
- Upon completion, the full migration of over approximately 29,000 records will help to provide a cooperative learning and educational opportunity to document and review in real-time the CCDA's research findings.
- This support will help provide assistance to inform and improve the State's disability access barriers for the general public and facilitate partnership development with local businesses.

Deliverables

- A.** All historical data records will be uploaded into the CCDA portal.
- B.** Create a real-time reporting tool that is accessible to the public.

Goal #2 – Accessible Parking Campaign

- In 2021, CCDA launched an Accessible Parking Campaign designed to address the number one alleged disability access violation in California. This goal was designed to address the emerging use of outdoor dining and curbside pick-up that began as a result of the Covid-19 Pandemic. In 2022, CCDA will continue efforts in developing our Accessible Parking Campaign by enhancing our current partnerships with local jurisdictions and developing new relationships to support the Accessible Parking Campaign.

Deliverables:

- A.** Develop Plan and proposed partnerships
- B.** Design and execute Educational Tool
- C.** Document and report on success