

2019 Strategic Goal – Americans with Disabilities Act (ADA) Coordination Research Project

2019 Goal	Explanation of Goal	Benefits to the Customer	Deliverables	Measurement	Definition of Completion
<p>Research Study on State Accessibility Compliance and Coordination Efforts - Year One of Two-Year Goal</p>	<p>To further its mission of promoting access for all Californians, CCDA will partner with a research university to develop and conduct a survey of state government operations and the effectiveness of ADA coordinators with regard to disability access. In 2019, CCDA will organize study participants at different agencies in state government and publish a roster of statewide ADA coordinators. CCDA and the partner university will have a scope of work/research proposal prepared by the end of the year.</p>	<p>The research study will inform State government operations on opportunities to improve accessibility compliance and coordination.</p>	<p>CCDA and the partner university will have a scope of work/research proposal prepared by the end of 2019.</p>	<p>This is the first year of a two-year research process. In 2019, CCDA will organize participants at different agencies and publish a roster of statewide ADA coordinators. CCDA and the partner university will have a scope of work/research proposal prepared by the end of 2019. The survey and resulting research paper will be started in 2020.</p>	<p>CCDA has published a roster of statewide ADA coordinators. CCDA and the partner university have completed a scope of work/research proposal.</p>