

## Review of CCDA 2018 One-Year Strategic Plan Goal Progress

- **Goal 1: Create an Electronic Database.** CCDA will create and maintain a secure database for data collection (Phase 2), with the objective of providing a web-based electronic form for the public to submit claims directly to CCDA.
  - This goal was not completed in 2018 and has become a carryover strategic goal for 2019.
  
- **Goal 2: Establish an Electronic Document Management System.** CCDA will implement an Electronic Document Management System (EDMS) solution for all past and future documents (Phase 1). This will allow for improved data collection and analysis.
  - This goal was completed in December 2018. CCDA staff will conduct ongoing maintenance of SharePoint site.

Home



California Commission on Disability Access - DGS\_EDMS

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2017 Case Documents	
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Contents		Subsites		
	Name	Type	Items	Modified
	2012 Case Documents	Document library	143	1/2/2019 1:42 PM
	2013 Case Documents	Document library	2670	1/2/2019 12:16 PM
	2014 Case Documents	Document library	3205	1/3/2019 3:03 PM
	2015 Case Documents	Document library	2991	12/28/2018 12:42 PM
	2016 Case Documents	Document library	3329	1/3/2019 11:32 AM
	2017 Case Documents	Document library	3882	1/4/2019 11:47 AM

*Screenshot of SharePoint Homepage*

- **Goal 3: Conduct Regional Listening Forums.** CCDA will conduct three regional listening forums with the small business community, improving compliance on issues of disability access.
  - Goal is on track to be completed in February 2019. CCDA has completed two out of three listening forums:
    1. In March 2018, CCDA held second forum on the DMV Placard Program in Sacramento.
    2. In November 2018, CCDA held the first forum for the restaurant industry in Fresno.