

**CALIFORNIA COMMISSION ON DISABILITY ACCESS
EDUCATION AND OUTREACH COMMITTEE
MEETING MINUTES**

August 9, 2017

1. CALL TO ORDER

Vice Chair Chris Downey welcomed everyone and called the meeting of the Education and Outreach (E&O) Committee of the California Commission on Disability Access (CCDA or Commission) to order at 10:00 a.m. at the City of Los Angeles Department on Disability, 201 North Figueroa Street, Suite 100, Los Angeles, 90012.

The off-site meeting locations for teleconference were the Department of Rehabilitation, 721 Capitol Mall, Room 169, 1st Floor, Sacramento, 95814, and the San Francisco Independent Living Resource Center, 825 Howard Street, San Francisco, 94103.

ROLL CALL

Staff Member Grayson called the roll and announced a quorum was not present.

Committee Members Present:

Arnie Lerner (Teleconference)

Committee Members Absent:

Pamela Cohen

Richard Ray

Stephen Simon

Jimmie Soto

Commissioners Present:

Chris Downey (Teleconference)

Michael Paravagna (Teleconference)

Commissioners Absent:

Betty Wilson

Other Commissioner Present:

Tiffany Potter (Teleconference)

Staff Present:

Angela Jemmott, Executive Director

Dharon Grayson, AGPA

Also Present:

Lisa Cooley, Consumer and Advocate

Fiona Hinze, Systems Change Coordinator, Independent Living Resource Center of San Francisco

David Peters, CEO, California Justice Alliance

Whitney Prout, California Apartment Association

APPROVAL OF MEETING MINUTES (March 29, 2017) – ACTION

This item was tabled until the next E&O Committee meeting.

**CALIFORNIA COMMISSION ON DISABILITY ACCESS
EDUCATION AND OUTREACH COMMITTEE
August 9, 2017, MEETING MINUTES**

2. COMMENTS FROM THE PUBLIC ON ISSUES NOT ON THIS AGENDA

Lisa Cooley, consumer and advocate, stated Sacramento hotels, even though wheelchair accessible, have Americans with Disabilities Act (ADA) noncompliant back rooms. She asked that accessibility improvements be put into hotels and new construction.

Vice Chair Downey stated hotel and restaurant compliance is part of the Committee charter so the Committee may address this concern on a future agenda.

3. REVIEW OF LISTENING FORUM – DISCUSSION AND UPDATES

a. Survey Results

Executive Director Jemmott presented her report of the July 18, 2017, Listening Forum on the Department of Motor Vehicles (DMV) Disabled Parking Placard Program. She summarized the survey results from the attendees and stated the overall rating for the Listening Forum was good or excellent. She named some of the organizations who participated to show the diversity of the attendees. One of the successes was giving the opportunity for individuals and organizations to be at the table together to discuss this important issue. Staff has received many emails and phone calls from individuals asking to be invited to the next Listening Forum and other events to continue the dialogue and to bring more partners with them.

b. Feedback from Staff and Commissioners

Commissioner Paravagna stated the feedback survey from this first CCDA Listening Forum will help to improve future events. He asked about the advertising for the Listening Forum. Executive Director Jemmott stated it was a collaborative effort to get the word out on short notice: Betty Wilson, the Chair of the E&O Committee, was instrumental in suggesting who to target, a press release was put out, Commissioners were sent information letters to send out to their connections, and partners were asked to send invitations to the individuals and organizations on their lists.

Commissioner Paravagna asked how the E&O Committee can lend its support to staff for future Listening Forums. Executive Director Jemmott suggested providing staff with invitee information as soon as possible so staff can reach out to them in a timely manner.

Vice Chair Downey stated he heard concerns about how the public participating in the Listening Forum via teleconference can be included in the break-out sessions. Executive Director Jemmott agreed that this is a challenge that requires further discussion.

Commissioner Paravagna suggested that one break-out group be made up of the individuals participating by teleconference. The small group discussion can be facilitated by staff or the facilitator of the forum.

**CALIFORNIA COMMISSION ON DISABILITY ACCESS
EDUCATION AND OUTREACH COMMITTEE
August 9, 2017, MEETING MINUTES**

Commissioner Paravagna stated it was difficult for members of his small group with mild hearing losses to hear due to the ambient sound of the other small groups around them.

Commissioner Paravagna suggested making a video log of the Listening Forums on the CCDA website for public reference. He stated Comcast charges a small fee for video trainings to broadcast over the local broadcast television station.

Vice Chair Downey suggested asking the videographer for a description of the scope of what was done in case he is not available to work a future Listening Forum.

Executive Director Jemmott asked if Commissioners had a preference for captioning on the bottom of the video screen or including an interpreter in the corner. Commissioner Paravagna stated the need to ask the deaf and hard-of-hearing community to review the video. It may be better to only include captioning if the interpreter in the corner is too small to effectively see.

Commissioner Paravagna stated Folsom Prison may still have their captioning program.

Vice Chair Downey asked about the targeted end results of the Listening Forum and if there is anything to report that may be of use to others. Executive Director Jemmott stated the idea is to gather findings to report to the Legislature. Staff is working with the Legislative Committee on topics that come from legislation that are general public concerns. Listening Forums give the opportunity for stakeholders to weigh in on these topics to potentially move legislation. The goal is to create opportunities to bring the public together to help bring a synergy of good ideas to legislators so they can have the best vantage point of making decisions, and to other organizations to help influence their operations to make change.

Commissioner Paravagna stated the hope that the CCDA continues the Listening Forum format, improves it, uses it as an opportunity to develop a larger constituent base, and adds value to the Commission.

Vice Chair Downey stated one of the most powerful things that came out of this first Listening Forum was the presentation by the officer from Los Angeles whose passion it is to deal with placard abuse. Having someone give voice to the enforcement side, demonstrating how they handle placard abuse, was an impressive presentation.

Vice Chair Downey suggested creating a Myths and Misconceptions tool related to placard abuse by using themes from the Listening Forum.

4. EXTERNAL E&O PROJECTS – DISCUSSION AND UPDATES

a. Host the Industry Focus Summit on Behalf of the Checklist Committee

Executive Director Jemmott stated a goal of the E&O Committee is to support the other CCDA Committees' products, such as showcasing the Checklist Committee's Myths and Misconceptions tool at forums and workshops. The Checklist Committee will begin work

**CALIFORNIA COMMISSION ON DISABILITY ACCESS
EDUCATION AND OUTREACH COMMITTEE
August 9, 2017, MEETING MINUTES**

on the industry-focused ADA tool in their September meeting. She asked the E&O Committee to consider how it can be presented once produced.

b. Host Town Hall Meeting in Sacramento on Behalf of the Legislative Committee

Executive Director Jemmott stated staff is in the process of finding a location to hold the next event on the topic of the Department of Motor Vehicles (DMV) Disabled Parking Placard Program, a town hall meeting in Sacramento.

c. Abilities Expo

- 1. San Mateo, CA – October 27-29, 2017**
- 2. Los Angeles, CA – February 23-25, 2018**

Executive Director Jemmott stated Commissioner Wilson attended the Abilities Expo in Los Angeles last year and the Los Angeles Department on Disability had assisted the CCDA by allowing CCDA flyers and marketing materials at their booth.

Executive Director Jemmott stated staff is planning to participate in the Abilities Expo in San Mateo. She asked for feedback on staff distributing flyers and marketing materials at these kinds of events.

Commissioner Questions and Discussion

Commissioner Paravagna asked if the Commission needs to develop more products to hand out and create a presence at these kinds of events.

Vice Chair Downey agreed that it is important to have the right kind of materials. He suggested developing products while developing venues, especially ones that occur on a rotating basis. He suggested including these items on the agenda as a way to demonstrate the resources required to fulfill the mission of the Commission and to ensure there are resources for necessary activities, including the travel and registration fees associated with them.

Commissioner Paravagna stated the need to determine what the outcomes are to present to supporters to demonstrate why it is important for the Commission to be active.

5. INTERNAL E&O PROJECTS- DISCUSSION AND UPDATES

a. Commissioner Blogging on CCDA Website

Executive Director Jemmott stated the CCDA has gone through a transition to include tools to use blogging on the website. There are easy ways to blog, such as scanning Commissioner notes or presentations from public speaking events on topics that are relevant to the CCDA. She asked Commissioners to submit documented presentations to staff to post on the website.

**CALIFORNIA COMMISSION ON DISABILITY ACCESS
EDUCATION AND OUTREACH COMMITTEE
August 9, 2017, MEETING MINUTES**

Public Comment

Ms. Cooley suggested advertising outreach events at least two to three months in advance so members of the disability community can participate or share information with their contacts.

Executive Director Jemmott asked Ms. Cooley and other members of the public to give their email contact information to staff to be included in notifications. She also asked everyone to check the website frequently because event information is updated regularly.

6. FUTURE AGENDA ITEMS

No future agenda items were offered.

7. ADJOURN

There being no further business, the meeting was adjourned at approximately 11:30 a.m.