

Summary of Changes

Information Technology

General Provisions (Non-Cloud & Cloud)

Overview	
	Deleted definitions that were no longer applicable and updated definitions to align with current industry standards.
	Added new clauses based on feedback from the IT industry to align with current standards and technological changes.
	Reorganized sections and moved clauses for better flow and organization. The numbers in parentheses next to the section title are the old section numbers from the current published version of ITGPs. For example: Section 11.1 Limitation of Liability (26) – means the new section 11.1 was the previous section 26 in the current version of the ITGPs.
	<p>IT-General Provisions (Non-Cloud/On Prem)</p> <ul style="list-style-type: none"> • Sections 5.1 and 5.2 (NEW) - Added Support and Professional Services • Sections 10.1, 10.3, 10.4 and 10.6 – Updated and added Confidentiality terms and Data Rights to align with industry standards • Section 15.6 (NEW) - Added new Software License Audit • Section 20.4 (New) – Notice of Insolvency • Section 20.10 (New) - Survival • Section 21 (NEW) – Data Protection Provisions have been added; these are based on the Cloud – SaaS Special Provisions, which have now been incorporated into ITGPs
	<p>Cloud General Provisions (SaaS – PaaS – IaaS)</p> <p>Consolidated Infrastructure as a Service (IaaS), Platform as a Service (PaaS), Software as a Service (SaaS) into one document. The Cloud General Provisions were based on IT General Provisions and you will find many of the sections are similar.</p> <ul style="list-style-type: none"> • Section 9 – Updated and added Confidentiality and Data Rights clauses • Section 14.6 (New) – Added Software License Audit • Section 19.4 (New) - Notice of Insolvency • Section 19.11 (New) - Survival • Section 20 (New) Data security and privacy provisions from the SaaS Special Provisions were incorporated into the body of the Cloud General Provisions to consolidate the document