

EQUIPMENT MAINTENANCE MANAGEMENT INSURANCE PROGRAM

**E M M P**

**PROGRAM OVERVIEW**

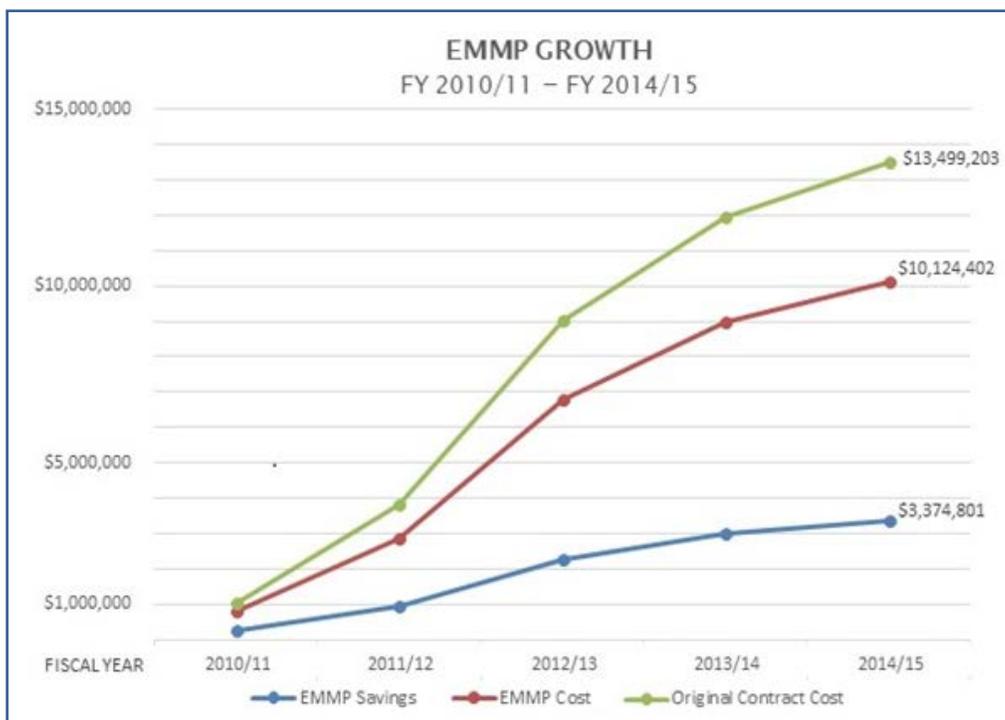
In 2010, the Office of Risk and Insurance Management (ORIM) implemented the Equipment Maintenance Management Insurance Program (EMMP).

The EMMP is a cost-saving alternative to placing the State's equipment on individual manufacturer and third party service contracts for maintenance, services, and repairs. By consolidating the State's equipment onto one insurance-backed master program and eliminating the high costs and inefficiencies of multiple vendor service contracts, the EMMP has realized a total Statewide savings of over \$16 million dollars on maintenance expenditures since its launch.

The EMMP analyzes current equipment maintenance portfolios, maintenance agreements, historical maintenance expenditures, and operational practices to develop a customized program to meet any State department's unique needs. This program delivers the specialized management tools, expertise, and support necessary to achieve enhanced equipment performance, coupled with significant cost savings.

**PROGRAM ACHIEVEMENTS**

Since inception, the EMMP has saved the State of California over \$16 million on maintaining and repairing equipment. In the 2014/15 fiscal year alone, the EMMP provided a savings of over \$3.3 million, among many other benefits (represented in figure below).



**FISCAL YEAR 2014/15**

**THE EMMP:**

- SAVED THE STATE OVER \$3.3 MILLION ON EQUIPMENT MAINTENANCE
- SERVED 28 STATE DEPARTMENTS
- COVERED NEARLY 33,000 STATE ASSETS
- PAID OVER 6,600 VENDOR SERVICE CLAIMS
- PAID TOTAL OF \$6.8 MILLION TO VENDORS FOR SERVICES
- PAID OVER 80% OF ALL CLAIMS TO VENDORS WITHIN 30 DAYS
- PAID \$4.0 MILLION TO SB/DVBE CERTIFIED VENDORS

## PROGRAM OVERVIEW

- **Maintenance Cost Savings.** Provides savings of at least 25 percent from traditional equipment maintenance spend
- **Reduced Administrative Burdens.** Eliminates multiple vendor service contracts and combines them into **one** insurance program.
- **Vendor Control.** Vendor neutrality allows departments to keep their current service provider or locate a better-qualified service provider.
- **SB/DVBE Utilization.** Utilizes small business and disabled veteran business enterprise certified vendors, with a 2015/16 utilization of nearly 70 percent.
- **Asset Management.** Equipment inventories, service events, and reports easily accessed and managed through online portal.
- **Extended Equipment Life.** Extends useful life of equipment by utilizing vendors able to provide parts and maintenance beyond the manufacturer's suggested end of life.
- **Equipment Eligibility.** Wide range of eligible equipment including, but not limited to; office, medical, lab, audio, security, telephone and IT.
- **Ease of Use.** Provides **one** point of contact to manage ALL your maintenance needs

## ELIGIBLE EQUIPMENT

The EMMP typically covers plug-in electronic equipment, including, **but not limited to:**

- Office Equipment
- Medical and Biomedical Equipment
- Lab and Research Equipment
- Audio and Visual Systems
- Mailing Systems
- Security Systems
- Information Technology (IT) Systems
- Telephone and Voicemail Systems

## PARTICIPATING DEPARTMENTS

• CALEPA • CALOES • CALVET • CDCR • CDFA • CDFW • CDPH • CDT • CHHS • CSAC • DBO • DGS • DHCS • DMHC • DMV • DOC • DOE • DOF • DOJ • DPR • DSH • EMSA • FGC • GOA • GO-BIZ • HSR • OSHPD • OSPD •

# ENROLLMENT IS SIMPLE...

FOR A NO-COST AND NO-OBLIGATION QUOTE,  
EMAIL EXISTING MAINTENANCE CONTRACT OR  
INVENTORY LIST TO [EMMP@dgs.ca.gov](mailto:EMMP@dgs.ca.gov)

FOR ADDITIONAL RESOURCES, VISIT [HTTP://WWW.DGS.CA.GOV/ORIM/PROGRAMS/INSURANCE.ASPX](http://www.dgs.ca.gov/orim/programs/insurance.aspx)