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Insurance Services Unit (ISU)

What are the fees ORIM charges for their services?

DGS Price Book link: [Office of Fiscal Services - Home \(sharepoint.com\)](#)

EWIP (formerly EMMP):

What is EWIP?

EWIP name is replacing the EMMP name. EWIP stands for Extended Warranty Insurance Program. EWIP is a DGS insurance program that provides coverage for the repair of equipment that is enrolled into the program.

What happens if my enrolled equipment cannot be repaired and is at end of life (EOL)?

The EWIP insurance coverage will service enrolled equipment until we can no longer source the parts. Obsolescence is an excluded cause of loss per the EWIP terms and conditions. The obsolete equipment will be removed from the EWIP insurance program.

Does EWIP insurance coverage include disposal of a used/empty toner cartridge?

EWIP insurance coverage does not include cartridge /e-waste disposal. Please see the terms and conditions for a more detailed list of exclusions. Please work with your business services within your department for your options for disposal services.

How do I request service/repair for my enrolled equipment through the EWIP?

Contact the EWIP / Remi Service Center directly by calling [866-296-4847](tel:8662964847), by sending an email to dispatch@theremigroup.com, or by visiting <http://www.theremigroup.com/service>.

Risk Management and Insurance Services Unit (ISU)

Where can state departments obtain more insurance knowledge?

ORIM offers insurance training to departments upon request. Please send your request to riskmanagement@dgs.ca.gov .

Can ORIM review Request For Proposals (RFPs) or Request For Qualifications (RFQs) prior to bidding to verify insurance requirements and provide additional recommendations?

Yes, ORIM can review at no additional cost upon request from state departments. Please submit request to Riskmanagement@dgs.ca.gov with scope of work and we will review and make insurance language recommendations.

I'm not sure if the contractor has the correct insurance coverage, where can I check this information?

ORIM is happy to review the contractor's insurance, please send a request to RiskManagement@dgs.ca.gov including the contractor's insurance documents, STD. 215/213, and agreement insurance requirements.

I have been requested to provide a certificate or evidence of insurance. Can my department or the state provide?

The state is covered for tort-liability per government code 11007.4.

Where can I request a public-liability letter?

Please submit your request to riskmanagement@dgs.ca.gov .

Can the state procure insurance if required?

The Office of Risk and Insurance Management (ORIM) can procure insurance on behalf of state departments through government code 11007.7. Please submit the request to riskmanagement@dgs.ca.gov .