

EQUIPMENT MAINTENANCE MANAGEMENT INSURANCE PROGRAM

E M M P

PROGRAM OVERVIEW

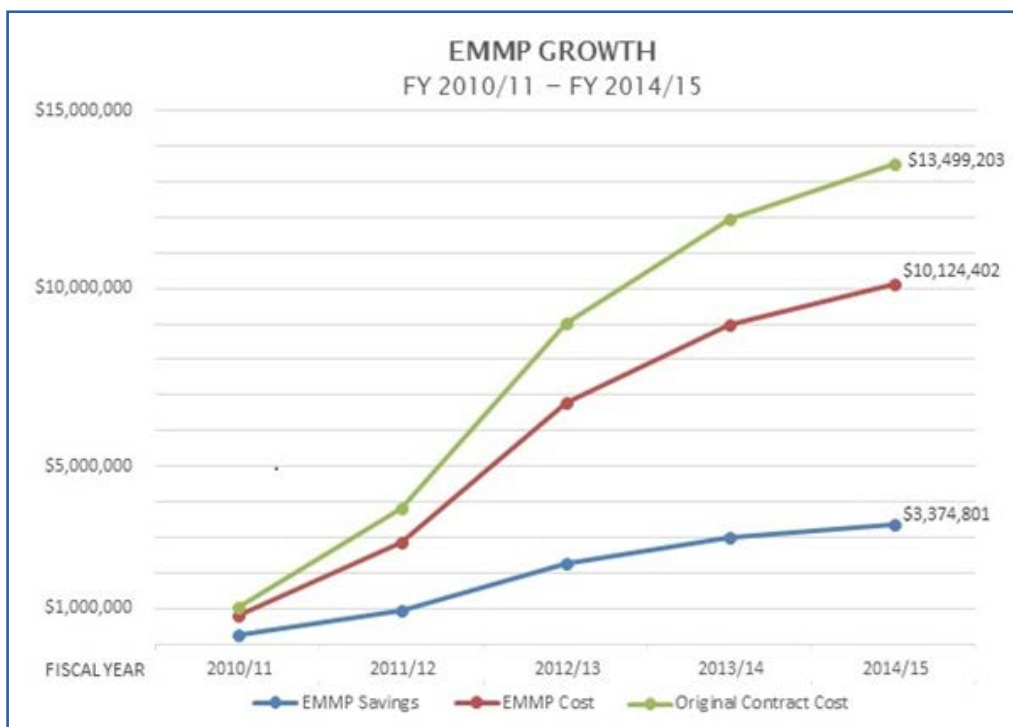
In 2010, the Office of Risk and Insurance Management (ORIM) implemented the Equipment Maintenance Management Insurance Program (EMMP).

The EMMP is a cost-saving alternative to placing the State's equipment on individual manufacturer and third party service contracts for maintenance, services, and repairs. By consolidating the State's equipment onto one insurance-backed master program and eliminating the high costs and inefficiencies of multiple vendor service contracts, the EMMP has realized a total Statewide savings of over \$16 million dollars on maintenance expenditures since its launch.

The EMMP analyzes current equipment maintenance portfolios, maintenance agreements, historical maintenance expenditures, and operational practices to develop a customized program to meet any State department's unique needs. This program delivers the specialized management tools, expertise, and support necessary to achieve enhanced equipment performance, coupled with significant cost savings.

PROGRAM ACHIEVEMENTS

Since inception, the EMMP has saved the State of California over \$16 million on maintaining and repairing equipment. In the 2014/15 fiscal year alone, the EMMP provided a savings of over \$3.3 million, among many other benefits (represented in figure below).



FISCAL YEAR 2014/15

THE EMMP:

- SAVED THE STATE OVER \$3.3 MILLION ON EQUIPMENT MAINTENANCE
- SERVED 28 STATE DEPARTMENTS
- COVERED NEARLY 33,000 STATE ASSETS
- PAID OVER 6,600 VENDOR SERVICE CLAIMS
- PAID TOTAL OF \$6.8 MILLION TO VENDORS FOR SERVICES
- PAID OVER 80% OF ALL CLAIMS TO VENDORS WITHIN 30 DAYS
- PAID \$4.0 MILLION TO SB/DVBE CERTIFIED VENDORS

PROGRAM OVERVIEW

- **Maintenance Cost Savings.** Provides savings of at least 25 percent from traditional equipment maintenance spend
- **Reduced Administrative Burdens.** Eliminates multiple vendor service contracts and combines them into **one** insurance program.
- **Vendor Control.** Vendor neutrality allows departments to keep their current service provider or locate a better-qualified service provider.
- **SB/DVBE Utilization.** Utilizes small business and disabled veteran business enterprise certified vendors, with a 2015/16 utilization of nearly 70 percent.
- **Asset Management.** Equipment inventories, service events, and reports easily accessed and managed through online portal.
- **Extended Equipment Life.** Extends useful life of equipment by utilizing vendors able to provide parts and maintenance beyond the manufacturer's suggested end of life.
- **Equipment Eligibility.** Wide range of eligible equipment including, but not limited to; office, medical, lab, audio, security, telephone and IT.
- **Ease of Use.** Provides **one** point of contact to manage ALL your maintenance needs

ELIGIBLE EQUIPMENT

The EMMP typically covers plug-in electronic equipment, including, **but not limited to:**

- Office Equipment
- Medical and Biomedical Equipment
- Lab and Research Equipment
- Audio and Visual Systems
- Mailing Systems
- Security Systems
- Information Technology (IT) Systems
- Telephone and Voicemail Systems

PARTICIPATING DEPARTMENTS

• CALEPA • CALOES • CALVET • CDCR • CDFA • CDFW • CDPH • CDT • CHHS • CSAC • DBO • DGS • DHCS • DMHC • DMV • DOC • DOE • DOF • DOJ • DPR • DSH • EMSA • FGC • GOA • GO-BIZ • HSR • OSHPD • OSPD •

ENROLLMENT IS SIMPLE...

FOR A NO-COST AND NO-OBLIGATION QUOTE,
EMAIL EXISTING MAINTENANCE CONTRACT OR
INVENTORY LIST TO EMMP@dgs.ca.gov

FOR ADDITIONAL RESOURCES, VISIT [HTTP://WWW.DGS.CA.GOV/ORIM/PROGRAMS/INSURANCE.ASPX](http://www.dgs.ca.gov/orim/programs/insurance.aspx)