

The TollPass program is offered in three ways, depending where you rent:

1. Northeast U.S. (Including regions of the Midwest)
2. Northern California, Colorado, Florida, Georgia, North Carolina, Texas, Washington State, British Columbia, and Ontario, Canada.
3. Chicago Metropolitan Area

Northern California, Colorado, Florida, Georgia, North Carolina, Texas, Washington State and British Columbia, and Ontario Canada

When renting in these regions, renters can choose to use our TollPass service by simply driving through a designated toll road in the coverage area. There is no need to stop and pay with cash, and no device is required - It's automatic!

Here's how it works:

- These regions utilize a video tolling system.
- Representatives will mention the TollPass service to renters and provide them a brochure for further details about the program.
- Renters who drive through designated toll lanes in the coverage area are automatically enrolled in our TollPass service.
- Some roads or toll stations in the coverage area are "electronic payment only" and our TollPass Service may be the only way to pay your toll. Your use of those roads or stations will automatically enroll you in our TollPass service.
- Renters who use our TollPass service will be charged for the cost of all tolls plus a TollPass Convenience Charge (TCC).
- A third party, the Highway Toll Administration (I-ITA), will charge your credit/debit card for all tolls plus a TollPass Convenience Charge (TCC) of \$3.95 for every rental day you generate a toll using the TollPass service. The TCC will not exceed \$19.75 for the entire rental period.
- For example, if a renter rents a vehicle for 5 days, and drives through automatic express lanes on 2 of those days, they will be charged a TCC of \$7.90 (\$3.95/day for 2 days) plus the cost of tolls.
- All toll charges and the TCC will be billed to the credit/debit card promptly after they are received from the toll authority. However, please note that in some cases notification of such tolls may not be received from the toll authority for an extended period of time.

To obtain receipts or additional information, please visit htallc.com or call 1-877-765-5201

Northeast U.S. (Including regions of the Midwest)

When renting in this region of the country, renters can choose to rent a TollPass Device transponder in order to bypass cash toll lanes, and drive through designated EZ-Pass Express Lanes. By taking advantage of the TollPass Device service, there is no need to wait in long lines or fumble for loose change. Online receipts are available as well.

Here's how it works:

- Renters can request the TollPass Device (TPD) transponder when booking the reservation, or ask for it at the rental counter or exit booth.
- Renters who rent the TPD transponder will also receive a TollPass brochure, providing additional information about the service.
- The TPD rental cost is \$3.95 per rental day + the cost of tolls. The maximum charge for an entire rental is \$19.75 + the cost of tolls.
- Renters should place the TPD transponder on the inside of the driver's side windshield
- With a TPD transponder in place, renters can simply drive through designated EZPass Express Lanes at speeds up to 15mph
- The renter will be charged by Alamo, Enterprise, or National for the \$3.95/day (max \$19.75) device charge on their rental bill.
- Toll fees are charged separately to the renter's credit/debit card by a third party The Highway Toll Administration (HTA) These charges will occur approximately 10-15 days after the rental has been returned.
- To obtain receipts or additional information, please visit htallc.com or call
- 1-877-765-5201
- Any unpaid tolls, generated by renters who did not opt for the TollPass Device service, are handled by our Customer Service Center for Citations.
- The Customer Service Center for Citations can be reached Monday through Friday, 8 AM - 5 PM CST at 1-800-935-0112.

Chicago Metropolitan Area

When renting in the Chicago Metropolitan Area, renters can choose to take advantage of our TollPass Waiver service. By renting a TollPass Waiver transponder, renters are able to bypass cash lanes and drive through designated I-Pass Express Lanes. With TollPass Waiver there's no need to wait in long lines or fumble for loose change. Additionally, the daily price of the TollPass Waiver service also covers the cost of all tolls incurred.

Here's how it works:

- Renters can request the TollPass Waiver service (TPW) when booking the reservation, or ask for it at the counter or exit booth.
- Representatives will also offer this service to each renter at the counter or exit booth.
- Renters will be given a TollPass Waiver transponder at the time of rental.
- Transponders should be placed on the inside of the driver's side windshield.
- With a TPW transponder in place, renters can simply drive through designated I-Pass Express Lanes at speeds up to 15mph.
- This service works on all toll roads in the Chicago Metropolitan area.
- The cost of the TollPass Waiver service is \$7.99/day. This fee covers the use of the transponder device and all tolls incurred during the rental period. These charges will be included on the final rental bill.
- Any unpaid tolls, generated by renters who did not opt for the TollPass Waiver service, are handled by our Chicago Customer Service Center for Citations. In these cases, there may also be administrative fees associated with the tolls.
- The Chicago Customer Service Center for Citations can be reached Monday through Friday, 8 AM - 4 PM CST at 630-693-2930.