

Date: December 9, 2020

To: Hotels for Healthcare Workers Program Participants

From: Department of General Services
Hotels for Healthcare Workers (HFHCW) Program

Subject: **PROGRAM CHANGES**

Please note the following program changes that have been made to meet the criteria established by the HFHCW program.

New Eligibility Restrictions Effective December 3, 2020

- Healthcare workers on travel status, or traveling from out-of-state, are no longer eligible for a state paid hotel room. These healthcare workers may access the contracted, discounted rates provided by the program, but will need to pay for the hotel room on their own.
- Healthcare workers who work at an approved, certified facility more than 150 miles from their tax home are no longer eligible for a state paid hotel room. These healthcare workers may access the contracted, discounted rates provided by the program, but will need to pay for the hotel room on their own.
- Do not forward us pre-approved requests or employment verifications for healthcare workers that fall within the above eligibility restrictions.

If it's determined that you send us ineligible employees after today's date (12/9/2020), we will ban your agency and employees from using this program further.

New Program Requirements Effective January 12, 2021

- **Staffing agencies, registries, etc. may not designate a POC. All staffing agency, registry, etc. employees must be approved by the facility POC only.**
- All hotel reservations must be approved/submitted by a designated Point of Contact (POC) at each approved healthcare facility.

Action Required

1. Read the attached memo. Healthcare workers have already received this memo.
2. Staffing agencies need to interact closely with hospital / facility POCs **by or before January 12, 2021** in order to get reservations submitted on behalf of staffing agency employees.

Questions or comments can be sent to COVID19Lodging@dgs.ca.gov.

Thank you,

Hotels for Healthcare Workers Program
Covid19lodging@dgs.ca.gov