

Benefits

Full Healthcare for you and your dependents

Immediately start accruing 14 hours per month of Sick and Vacation, increasing over time based on years of state service. After 25 years, 24 hours are accrued monthly.

State of California Retirement Plan!
Learn more at calpers.ca.gov

Telework and Alternative Workweek Options

TRAINING OPPORTUNITIES!!

Employee Assistance Program offered at no charge which provides support and information during difficult times, as well as consultation on day-to-day concerns

Monthly Salaries

IT Associate	\$4,013 - \$6,464
IT Specialist I	\$5,297 - \$8,570
IT Specialist II	\$7,014 - \$9,399
IT Specialist III	\$7,732 - \$10,362
IT Supervisor II	\$6,917 - \$9,268
IT Manager I	\$7,634 - \$10,230
IT Manager II	\$9,262 - \$11,258

How to Apply

1. **Create a profile** on www.calcareers.ca.gov
2. **Take the Exam.** Search Exams with the keyword "Information Technology"
3. **Create an application template**
4. **Apply** for open positions

*For more help, go to calhr.ca.gov
and click on "Job Seekers"*

*ETS is composed of
collaborative and
supportive teams that
innovate with cutting
edge technologies,
while preserving a
positive work-life
balance*

CONTACT US:

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Enterprise Technology Solutions



Application Management: Build and support web applications on more than 150 different systems using advanced technologies such as AWS, Azure, DevOps, Rapid Application Development, and more. Build web apps with multichannel platform independent technologies, in both custom application development and industry standard Software as a Service (SaaS) technologies. The majority of new application development efforts are written using Microsoft-based technologies, as well as other related platforms like SiteCore, SharePoint Online, and Power BI.

Cloud Services: Maintain the onsite VMware virtual environment, cloud infrastructure, data and VM storage, and enterprise backups. This includes Azure, AWS, and all VMware products including vSphere, NSX, VROPS for VM infrastructure monitoring, EMC Avamar and Data, EMC VNX 5400 and EMC Isilon, and all virtual servers running on HP C7000 Chassis and HP BL 460 blade servers.

Network & VoIP Services: Support the hardware and software for over 400 internetworked devices across 70 locations statewide for both wired and wireless networking. Support our on-premises Avaya VoIP system and our Palo Alto Networks next generation firewalls which is our first line of defense on the front-facing edge of our network. ETS' technical environment consists of a network infrastructure that includes Avaya, Brocade, and Cisco network switches.

Server Administration: Maintain, monitor and patch enterprise technologies such as Window and Linux Server environments using tools such as Microsoft System Center Configuration Manager and System Center Operations Manager. Maintain and monitor Microsoft SQL and Oracle cloud databases, and support remote access solutions such as VMware Horizon Cloud and Microsoft Direct Access.

Active Directory and Security Operations: Manage DGS' Active Directory by providing authentication and authorization to DGS information and resources, and provide support for Microsoft Office365. Manage virus scanning solutions and Nessus vulnerability management solutions, and monitor enterprise Security Incident and Event Monitoring solutions to secure the DGS computing environment.

Information Security: Information Security and Privacy is one of the fastest growing fields today. Information security specialists are critical in combating cyber attackers. The cybersecurity culture is always shifting and expanding, which means continually learning and developing new skills and utilizing innovative technologies to develop solutions in securing and protecting the data and privacy of California information assets.

Information Privacy: As technology evolves, the ability to share sensitive data becomes easier and it presents real risks to information confidentiality. To mitigate these risks, privacy specialists carefully craft privacy policies and implement infrastructure controls to protect the data and information assets of their organization.

Enterprise Services: Provide enterprise wide services to over 3,500 DGS employees Statewide and an additional 2,500 users in the private and public sector. Administer, manage and develop new Software as a Service (SaaS) solutions using a variety of enterprise cloud-based platform tools. Support the ServiceNow core application, database, and workflow automation, plus develop custom workflow automation systems. Utilize modern technologies including SharePoint Online, FISCAL, Power BI, Esri, Docusign, Intelledox, ServiceNow, etc.

Business Analysis: Consult with business partners to analyze and stay current on their IT related business needs. Collaborate throughout the Systems Development Life Cycle (SDLC) from initial project concept through the project's release to production. Utilize various technologies which include MS Project, Balsamiq and others to help manage, monitor and provide excellent customer service.

Project Management: Manage various innovative IT projects and solutions as ETS works to continuously modernize programs throughout DGS. Initiate new projects with a project charter to establish authority and high-level scope. Work with business and technology stakeholders to further refine business needs using standardized processes and materials to ensure projects stay on schedule and quality solutions are delivered.

Software Testing: Perform software testing on a variety of DGS systems to ensure the highest level of application quality and customer satisfaction. Testers participate in both Waterfall and Agile methodologies and provide services for Commercial-Off-The-Shelf (COTS) and custom applications hosted locally or in the cloud. Work with business partners during user acceptance testing to ensure the final product meets their needs and is of high quality when delivered to production. Utilize a variety of tools including Team Foundation Server (TFS), Selenium, WAVE, JAWS, NVDA, Dragon, ZoomText, SQL Server Management Studio, and Oracle SQL Developer.

Desktop Operations: Build, configure and patch desktops, laptops, and tablet computers utilizing technologies such as ServiceNow, Windows Operating Systems, Microsoft SCCM, Windows PowerShell, Dameware, TeamViewer, Active Directory, and VMware Horizon.

