

**OFFICE OF
ADMINISTRATIVE HEARINGS
STATE OF CALIFORNIA**



**Case-related Data Report Pursuant
to California Business and
Professions Code Section 312.1**

January 2025

Office of Administrative Hearings

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Report to the Governor, the Legislature, and the Department of Consumer Affairs

Executive Summary

This report is required by Business and Professions Code Section 312.1, effective Jan. 1, 2015. Business and Professions Code Section 312.1 directs the Office of Administrative Hearings (OAH) to provide specified case-related data yearly to the governor, the Legislature, and the Department of Consumer Affairs (DCA), commencing Jan. 1, 2016. This is the tenth annual report, and it contains data for the 2023-24 fiscal year.

Measures Reported

Business and Professions Code Section 312.1 requires OAH to provide the following case-related data for the previous fiscal year:

- A.) Number of cases referred by each constituent entity to each office of OAH for a hearing.
- B.) Average number of days from receiving a request to setting a hearing date at each office of OAH.
- C.) Average number of days from setting a hearing to conducting the hearing.
- D.) Average number of days after conducting a hearing to transmitting the proposed decision by each office of OAH.

Analysis

Along with the required data, this report also contains a summary of three fiscal years' data and a comparison to the last fiscal year's report. This comparison data assists in identifying areas where improvement has been made and areas where additional improvement is needed.

For fiscal year 2023-24, DCA filings with OAH increased **4%** from the previous year. Average case-setting times decreased by **67%** (a decrease of two days) over the previous year. The average time from setting a hearing to conducting the hearing decreased slightly (**2%**) over the previous year. There was no change from the previous year in the average number of days from a matter being submitted for decision to the date of decision issuance (**23 days**). This number remains well below the target of 30 days.

Report Detail

Business and Professions Code Section 312.1, Subdivision (a)

Table A provides the number of cases referred to each OAH office by each DCA agency. Any DCA agencies that did not refer any cases to OAH during the 2023-24 fiscal year are not listed. DCA agencies¹ are in rows. OAH offices are in columns. The final column represents the total cases for all OAH offices. The final row totals each column.

During the 2023-24 fiscal year, OAH received a total of **2,182** cases, an increase of **4%** compared to the prior fiscal year.

Table A: Total number of cases for fiscal year 2023-24

DCA Agency	Los Angeles	Oakland	Sacramento	San Diego	OAH Total
Acupuncture Board	1	2	1	-	4
Board for Professional Engineers, Land Surveyors, and Geologists	9	9	3	4	25

¹ The names of the DCA constituent entities reflect the entities' official names set forth in Business and Professions Code Section 101. For the Board of Vocational Nursing and Psychiatric Technicians, the Bureau of Automotive Repair, and the Cemetery and Funeral Bureau, there is subreporting of case types, consistent with prior-year reporting. For fiscal year 2023-24, there was no case activity for the Bureau of Security and Investigative Services – Private Investigators case type, so there is no subreporting for that case type in this report.

DCA Agency	Los Angeles	Oakland	Sacramento	San Diego	OAH Total
California Board of Accountancy	4	3	16	2	25
State Board of Barbering and Cosmetology	12	5	6	8	31
Board of Behavioral Sciences	26	8	23	8	65
State Board of Chiropractic Examiners	10	2	5	5	22
California Board of Occupational Therapy	5	2	4	5	16
California State Board of Optometry	5	1	1	1	8
California State Board of Pharmacy	68	18	45	35	166
Podiatric Medical Board of California	7	-	1	-	8
Board of Psychology	8	3	7	4	22
Board of Registered Nursing	178	106	157	132	573
Board of Vocational Nursing and Psychiatric Technicians - Psychiatric Technicians	7	2	7	1	17

DCA Agency	Los Angeles	Oakland	Sacramento	San Diego	OAH Total
Board of Vocational Nursing and Psychiatric Technicians - Vocational Nursing	71	29	49	30	179
Bureau for Private Postsecondary Education	7	3	3	5	18
Bureau of Automotive Repair	12	2	4	12	30
Bureau of Automotive Repair - Smog Check	35	8	12	11	66
Bureau of Real Estate Appraisers	1	-	1	-	2
Bureau of Security and Investigative Services	22	12	7	4	45
California Architects Board	3	2	-	-	5
Cemetery and Funeral Bureau - Crematories	1	1	1	1	4
Cemetery and Funeral Bureau - Establishments	-	-	1	-	1
Contractors State License Board	125	70	84	76	355

DCA Agency	Los Angeles	Oakland	Sacramento	San Diego	OAH Total
Court Reporters Board of California	-	-	-	1	1
Dental Board of California	33	19	10	19	81
Dental Hygiene Board of California	4	1	2	2	9
Medical Board of California	90	44	60	80	274
Osteopathic Medical Board of California	6	-	3	3	12
Physical Therapy Board of California	10	2	5	8	25
Physician Assistant Board	8	2	5	5	20
Respiratory Care Board of California	8	1	6	6	21
Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board	3	-	2	1	6
Structural Pest Control Board	5	-	9	2	16
Veterinary Medical Board	5	4	10	7	26
Professional Fiduciaries Bureau	1	-	1	-	2

DCA Agency	Los Angeles	Oakland	Sacramento	San Diego	OAH Total
Bureau of Household Goods and Services	-	-	-	1	1
California Board of Naturopathic Medicine	-	-	-	1	1
Total cases	790	361	551	480	2,182

Table B compares case filings for fiscal years 2021-22, 2022-23 and 2023-24 and shows the change and percent change from the previous year. OAH offices are in rows, and fiscal years, change and percent change are in columns. The final row shows the OAH totals for each column.

Table B: Case filings (fiscal year comparison)

Office	2021-22	2022-23	2023-24	Change	% Change
Los Angeles	909	760	790	30	4%
Oakland	412	349	361	12	3%
Sacramento	533	563	551	-12	-2%
San Diego	451	419	480	61	15%
OAH total	2,305	2,091	2,182	91	4%

Business and Professions Code Section 312.1, Subdivision (b)

Table C provides the average number of days from receiving a request to setting a hearing date for all DCA agencies by each OAH regional office. DCA agencies are in rows. OAH offices are in columns. The final column shows the overall OAH average. The final row shows the overall average for each column. For OAH statewide, the average number of days taken to set a case for hearing after receiving a request to set a hearing date has decreased by **67%** (a decrease of two days) over the prior fiscal year.

Table C: Average number of days to set hearing date by OAH office in fiscal year 2023-24

DCA Agency	Los Angeles	Oakland	Sacramento	San Diego	OAH Average
Acupuncture Board	0	8	0	-	4
Board for Professional Engineers, Land Surveyors, and Geologists	0	6	0	1	2
California Board of Accountancy	0	9	0	1	1
State Board of Barbering and Cosmetology	1	5	0	0	1
Board of Behavioral Sciences	1	5	0	1	1

DCA Agency	Los Angeles	Oakland	Sacramento	San Diego	OAH Average
State Board of Chiropractic Examiners	1	4	0	1	1
California Board of Occupational Therapy	1	2	0	9	3
California State Board of Optometry	1	8	0	0	1
California State Board of Pharmacy	1	6	0	1	1
Podiatric Medical Board of California	0	-	0	-	0
Board of Psychology	0	4	0	0	1
Board of Registered Nursing	1	5	0	0	2
Board of Vocational Nursing and Psychiatric Technicians - Psychiatric Technicians	1	2	1	0	1
Board of Vocational Nursing and Psychiatric Technicians - Vocational Nursing	1	4	0	1	1

DCA Agency	Los Angeles	Oakland	Sacramento	San Diego	OAH Average
Bureau for Private Postsecondary Education	1	5	0	1	2
Bureau of Automotive Repair	0	5	1	0	1
Bureau of Automotive Repair - Smog Check	1	6	1	0	2
Bureau of Real Estate Appraisers	0	-	0	-	0
Bureau of Security and Investigative Services	1	6	0	1	2
California Architects Board	0	7	-	-	3
Cemetery and Funeral Bureau - Crematories	1	8	0	0	2
Cemetery and Funeral Bureau - Establishments	-	-	0	-	0
Contractors State License Board	1	7	0	0	2
Court Reporters Board of California	-	-	-	1	1
Dental Board of California	1	7	0	0	2

DCA Agency	Los Angeles	Oakland	Sacramento	San Diego	OAH Average
Dental Hygiene Board of California	1	7	-	0	2
Medical Board of California	0	3	0	1	1
Osteopathic Medical Board of California	1	-	0	0	1
Physical Therapy Board of California	0	3	0	1	1
Physician Assistant Board	1	7	0	1	1
Respiratory Care Board of California	0	5	0	0	1
Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board	1	-	0	1	1
Structural Pest Control Board	1	-	0	0	0
Veterinary Medical Board	1	4	0	1	1
Professional Fiduciaries Bureau	0	-	1	-	1
Bureau of Household Goods and Services	-	-	-	0	0

DCA Agency	Los Angeles	Oakland	Sacramento	San Diego	OAH Average
California Board of Naturopathic Medicine	-	-	-	0	0
Total average days	1	5	0	1	1

Table D compares the average case-setting times for OAH offices for fiscal years 2021-22, 2022-23 and 2023-24, and it shows the change and percent change over the previous year. OAH offices are in rows. Fiscal years, change and percent change are in columns. The final row shows the overall average, change, and percent change.

Table D: Average case-setting times (fiscal year comparison)

Office	2021-22	2022-23	2023-24	Change	% Change
Los Angeles	6	1	1	0	0%
Oakland	7	9	5	-4	-44%
Sacramento	1	1	0	-1	-100%
San Diego	1	2	1	-1	-50%
OAH total	4	3	1	-2	-67%

Business and Professions Code Section 312.1, Subdivision (c)

Table E provides the average number of days from setting a hearing to conducting the hearing for hearings that occurred in fiscal year 2023-24 by each regional OAH office. The average number of days is shown with a case count in parentheses for each DCA agency. The case count is the number of cases used to calculate each average. DCA agencies are in rows. OAH offices are in columns. The final column is the OAH overall average and case count. The final row is the overall average and case count for each column.

On average statewide, there was a slight decrease of **2%** in the average number of days from setting a hearing to conducting the hearing over the prior fiscal year.

Table E: Average number of days from setting a hearing to conducting the hearing for hearings that occurred in fiscal year 2023-24

DCA Agency	Los Angeles	Oakland	Sacramento	San Diego	OAH Average
Acupuncture Board	231 (1)	167 (1)	-	-	199 (2)
Board for Professional Engineers, Land Surveyors, and Geologists	170 (3)	144 (3)	188 (2)	153 (2)	162 (10)
California Board of Accountancy	106 (2)	148 (2)	65 (6)	92 (1)	90 (11)
State Board of Barbering and Cosmetology	79 (10)	200 (2)	80 (4)	128 (1)	96 (17)

DCA Agency	Los Angeles	Oakland	Sacramento	San Diego	OAH Average
Board of Behavioral Sciences	86 (9)	111 (2)	43 (14)	120 (4)	72 (29)
State Board of Chiropractic Examiners	90 (5)	160 (2)	29 (5)	120 (1)	79 (13)
California Board of Occupational Therapy	35 (2)	-	28 (1)	-	33 (3)
California State Board of Optometry	146 (1)	-	-	62 (1)	104 (2)
California State Board of Pharmacy	102 (30)	103 (5)	46 (31)	143 (10)	85 (76)
Podiatric Medical Board of California	-	-	-	-	-
Board of Psychology	145 (4)	47 (2)	52 (5)	-	85 (11)
Board of Registered Nursing	93 (70)	91 (36)	93 (80)	106 (41)	95 (227)

DCA Agency	Los Angeles	Oakland	Sacramento	San Diego	OAH Average
Board of Vocational Nursing and Psychiatric Technicians - Psychiatric Technicians	70 (6)	22 (1)	73 (5)	96 (1)	69 (13)
Board of Vocational Nursing and Psychiatric Technicians - Vocational Nursing	101 (47)	66 (16)	83 (23)	86 (17)	89 (103)
Bureau for Private Postsecondary Education	111 (2)	208 (1)	345 (1)	-	194 (4)
Bureau of Automotive Repair	123 (9)	-	143 (7)	88 (6)	120 (22)
Bureau of Automotive Repair - Smog Check	128 (25)	116 (9)	94 (8)	143 (4)	121 (46)
Bureau of Real Estate Appraisers	99 (1)	-	-	-	99 (1)
Bureau of Security and Investigative Services	89 (17)	111 (11)	39 (5)	107 (2)	90 (35)

DCA Agency	Los Angeles	Oakland	Sacramento	San Diego	OAH Average
California Architects Board	126 (1)	92 (1)	-	-	109 (2)
Cemetery and Funeral Bureau - Crematories	151 (1)	-	14 (1)	-	83 (2)
Cemetery and Funeral Bureau - Establishments	-	77 (1)	-	-	77 (1)
Contractors State License Board	136 (54)	161 (41)	117 (47)	129 (33)	135 (175)
Court Reporters Board of California	-	-	-	-	-
Dental Board of California	77 (16)	137 (4)	83 (6)	104 (9)	92 (35)
Dental Hygiene Board of California	59 (1)	47 (1)	71 (1)	114 (2)	81 (5)
Medical Board of California	120 (22)	135 (26)	80 (24)	101 (25)	109 (97)
Osteopathic Medical Board of California	56 (1)	145 (1)	-	-	101 (2)
Physical Therapy Board of California	93 (2)	-	39 (2)	131 (3)	94 (7)

DCA Agency	Los Angeles	Oakland	Sacramento	San Diego	OAH Average
Physician Assistant Board	129 (4)	-	216 (1)	39 (1)	128 (6)
Respiratory Care Board of California	35 (2)	-	21 (2)	-	28 (4)
Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board	114 (3)	-	50 (1)	-	98 (4)
Structural Pest Control Board	46 (2)	-	57 (5)	67 (3)	58 (10)
Veterinary Medical Board	93 (6)	-	42 (5)	217 (2)	92 (13)
Professional Fiduciaries Bureau	227 (1)	-	61 (1)	-	144 (2)
Bureau of Household Goods and Services	-	-	-	-	-
California Board of Naturopathic Medicine	-	-	-	-	-
Total average days (hearing count)	106 (360)	121 (168)	84 (293)	112 (169)	103 (990)

Note: This chart reports cases that went to hearing during the 2023-24 fiscal year, regardless of when the case was filed with OAH. Any DCA agencies without any case activity during the 2023-24 fiscal year are not listed.

Table F compares the average number of days from setting a hearing to conducting a hearing for fiscal years 2021-22, 2022-23 and 2023-24 and shows the change and percent change over the previous year. OAH offices are in rows. Fiscal years, change, and percent change are in columns. The final rows show the overall averages, change, percent change and the overall number of hearings held.

Table F: Average number of days from setting hearing to conducting hearing, and number of hearings (fiscal year comparison)

Office	2021-22	2022-23	2023-24	Change	% Change
Los Angeles average	118	130	106	-24	-18%
Los Angeles no. of hearings	430	377	360	-17	-5%
Oakland average	89	98	121	23	23%
Oakland no. of hearings	209	184	168	-16	-9%
Sacramento average	69	76	84	8	11%
Sacramento no. of hearings	334	294	293	-1	0%
San Diego average	115	106	112	6	6%
San Diego no. of hearings	192	157	169	12	8%
Overall OAH average	98	105	103	-2	-2%
Total no. of hearings	1,165	1,012	990	-22	-2%

Business and Professions Code Section 312.1, Subdivision (d)

Table G provides the average number of days after conducting a hearing to transmitting the proposed decision by each regional OAH office. The average number of days is shown with a decision count in parentheses for each DCA agency. The decision count is the number of decisions issued, which is used to calculate each average. DCA agencies are in rows. OAH offices are in columns. The final column shows the OAH overall average and decision count for each agency. The final row shows the overall average and decision count for each OAH office.

Statewide, the average number of days after conducting a hearing to transmitting the proposed decision remains at **23 days**. This average remains well below the 30-day target.

Table G: Average number of days from conducting a hearing to transmitting the proposed decision for decisions issued during fiscal year 2023-24

DCA Agency	Los Angeles	Oakland	Sacramento	San Diego	OAH Average
Acupuncture Board	20 (1)	25 (1)	-	-	23 (2)
Board for Professional Engineers, Land Surveyors, and Geologists	31 (2)	22 (3)	29 (1)	32 (1)	27 (7)
California Board of Accountancy	26 (3)	22 (3)	30 (6)	28 (1)	27 (13)

DCA Agency	Los Angeles	Oakland	Sacramento	San Diego	OAH Average
State Board of Barbering and Cosmetology	28 (8)	-	26 (3)	30 (1)	27 (12)
Board of Behavioral Sciences	24 (9)	22 (2)	22 (11)	30 (4)	24 (26)
State Board of Chiropractic Examiners	29 (3)	22 (1)	12 (5)	18 (1)	19 (10)
California Board of Occupational Therapy	18 (1)	-	29 (1)	-	24 (2)
California State Board of Optometry	-	-	-	13 (1)	13 (1)
California State Board of Pharmacy	18 (20)	20 (6)	20 (33)	27 (8)	20 (67)
Podiatric Medical Board of California	-	-	-	-	-
Board of Psychology	31 (2)	22 (2)	32 (5)	-	29 (9)
Board of Registered Nursing	24 (66)	22 (34)	20 (80)	26 (40)	23 (220)
Board of Vocational Nursing and Psychiatric Technicians - Psychiatric Technicians	20 (5)	17 (2)	11 (3)	10 (1)	16 (11)

DCA Agency	Los Angeles	Oakland	Sacramento	San Diego	OAH Average
Board of Vocational Nursing and Psychiatric Technicians - Vocational Nursing	23 (43)	15 (12)	20 (20)	27 (15)	22 (90)
Bureau for Private Postsecondary Education	43 (1)	-	33 (1)	-	38 (2)
Bureau of Automotive Repair	28 (10)	-	28 (6)	25 (6)	27 (22)
Bureau of Automotive Repair - Smog Check	24 (22)	21 (8)	22 (9)	30 (4)	23 (43)
Bureau of Real Estate Appraisers	41 (1)	-	-	-	41 (1)
Bureau of Security and Investigative Services	28 (10)	16 (11)	24 (4)	19 (1)	22 (26)
California Architects Board	-	12 (1)	-	-	12 (1)
Cemetery and Funeral Bureau - Crematories	-	-	23 (1)	-	23 (1)
Cemetery and Funeral Bureau - Establishments	-	29 (1)	-	-	29 (1)
Contractors State License Board	28 (31)	23 (27)	21 (33)	26 (21)	24 (112)

DCA Agency	Los Angeles	Oakland	Sacramento	San Diego	OAH Average
Court Reporters Board of California	-	-	-	-	-
Dental Board of California	19 (14)	24 (4)	17 (4)	25 (7)	21 (29)
Dental Hygiene Board of California	42 (1)	16 (1)	31 (1)	31 (3)	30 (6)
Medical Board of California	25 (17)	23 (26)	24 (16)	23 (19)	24 (78)
Osteopathic Medical Board of California	46 (1)	23 (1)	-	-	35 (2)
Physical Therapy Board of California	20 (2)	-	22 (2)	9 (3)	16 (7)
Physician Assistant Board	23 (3)	23 (1)	-	3 (1)	19 (5)
Respiratory Care Board of California	17 (2)	-	7 (2)	-	12 (4)
Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board	26 (2)	-	32 (1)	-	28 (3)
Structural Pest Control Board	16 (2)	-	19 (8)	25 (3)	20 (13)
Veterinary Medical Board	15 (5)	-	22 (4)	29 (1)	19 (10)
Professional Fiduciaries Bureau	-	-	32 (1)	-	32 (1)

DCA Agency	Los Angeles	Oakland	Sacramento	San Diego	OAH Average
Bureau of Household Goods and Services	-	-	-	-	-
California Board of Naturopathic Medicine	-	-	-	-	-
Total average days (decision count)	24 (287)	21 (147)	21 (261)	25 (142)	23 (839)

Note: This chart reports cases in which a decision was issued during the 2023-24 fiscal year, regardless of when the case was filed with OAH. Any DCA agencies without any case activity during the 2023-24 fiscal year are not listed.

Table H compares the average number of days to decision issuance and the number of decisions for each OAH office for fiscal years 2021-22, 2022-23 and 2023-24, as well as the change and percent change over the previous fiscal year. The average number of days to decision issuance and number of decisions for each OAH office are in rows. Fiscal years, change and percent change are in columns. The final rows show the overall averages and decision counts for each fiscal year, and the overall change and percent change.

Table H: Average decision issuance time and number of decisions (fiscal year comparison)

Office	2021-22	2022-23	2023-24	Change	% Change
Los Angeles average	27	25	24	-1	-4%
Los Angeles no. of decisions	350	323	287	-36	-11%
Oakland average	20	19	21	2	10%
Oakland no. of decisions	181	149	147	-2	-1%
Sacramento average	25	22	21	-1	-5%
Sacramento no. of decisions	297	270	261	-9	-3%
San Diego average	25	23	25	2	9%
San Diego no. of decisions	166	132	142	10	8%
Overall OAH average	25	23	23	0	0%
Total no. of decisions	994	874	839	-35	-4%

If you have any questions regarding this report, please contact Tzer Lor-Snyder by phone at (916) 263-0550 or by email at Tzer.lorsnyder@dgs.ca.gov.

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