

**OFFICE OF
ADMINISTRATIVE HEARINGS
STATE OF CALIFORNIA**



**Case-related Data Report Pursuant
to California Business and
Professions Code Section 312.1**

January 2026

Office of Administrative Hearings

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Report to the Governor, the Legislature, and the Department of Consumer Affairs

Executive Summary

This report is required by Business and Professions Code Section 312.1, effective Jan. 1, 2015. Business and Professions Code Section 312.1 directs the Office of Administrative Hearings (OAH) to provide specified case-related data yearly to the governor, the Legislature, and the Department of Consumer Affairs (DCA), commencing Jan. 1, 2016. This annual report contains data for the 2024-25 fiscal year.

Measures Reported

Business and Professions Code Section 312.1 requires OAH to provide the following case-related data for the previous fiscal year:

- A.) Number of cases referred by each constituent entity to each office of OAH for a hearing.
- B.) Average number of days from receiving a request to setting a hearing date at each office of OAH.
- C.) Average number of days from setting a hearing to conducting the hearing.
- D.) Average number of days after conducting a hearing to transmitting the proposed decision by each office of OAH.

Analysis

Along with the required data, this report also contains a summary of three fiscal years' data and a comparison to the last fiscal year's report. This comparison data assists in identifying areas where improvement has been made and areas where additional improvement is needed.

For fiscal year 2024-25, DCA filings with OAH increased 14% from the previous year. Average case-setting times increased by three days over the previous year. The average time from setting a hearing to conducting the hearing increased by nine days over the previous year. Even with this slight increase, the average time from setting a hearing to conducting the hearing was 112 days (less than four months). There was no change from the previous year in the average number of days from a matter being submitted for decision to the date of decision issuance (23 days). This number remains well below the target of 30 days.

Report Detail

Business and Professions Code Section 312.1, Subdivision (a)

Table A provides the number of cases referred to each OAH office by each DCA agency. Any DCA agencies that did not refer any cases to OAH during the 2024-25 fiscal year are not listed. DCA agencies¹ are in rows. OAH offices are in columns. The final column represents the total cases for all OAH offices. The final row totals each column.

During the 2024-25 fiscal year, OAH received a total of **2,485** cases, an increase of **14%** compared to the prior fiscal year.

Table A: Total number of cases for fiscal year 2024-25

DCA Agency	Los Angeles	Oakland	Sacramento	San Diego	OAH Total
Board for Professional Engineers, Land Surveyors, and Geologists	5	11	4	4	24

¹ The names of the DCA constituent entities reflect the entities' official names set forth in Business and Professions Code Section 101. For the Board of Vocational Nursing and Psychiatric Technicians, the Bureau of Automotive Repair, the Cemetery and Funeral Bureau, and the Bureau of Security and Investigative Services, there is subreporting of case types, consistent with prior-year reporting. For fiscal year 2024-25, there were no new cases referred to OAH by the Acupuncture Board, Landscape Architects Technical Committee, or California Board of Naturopathic Medicine, so there is no reporting for those case types in Table A. Reporting for the Acupuncture Board is included in Tables E and G from one case referred to OAH and set during fiscal year 2023-24.

DCA Agency	Los Angeles	Oakland	Sacramento	San Diego	OAH Total
California Board of Accountancy	13	5	11	11	40
State Board of Barbering and Cosmetology	23	15	25	11	74
Board of Behavioral Sciences	21	16	22	10	69
State Board of Chiropractic Examiners	7	5	4	4	20
California Board of Occupational Therapy	4	5	6	3	18
California State Board of Optometry	1	1	5	3	10
California State Board of Pharmacy	74	20	55	27	176
Podiatric Medical Board of California	6	-	2	1	9
Board of Psychology	6	8	8	3	25
Board of Registered Nursing	161	136	146	149	592
Board of Vocational Nursing and Psychiatric Technicians – Psychiatric Technicians	12	1	14	1	28

DCA Agency	Los Angeles	Oakland	Sacramento	San Diego	OAH Total
Board of Vocational Nursing and Psychiatric Technicians – Vocational Nursing	65	22	69	41	197
Bureau for Private Postsecondary Education	19	10	5	6	40
Bureau of Automotive Repair	11	4	11	11	37
Bureau of Automotive Repair – Smog Check	47	17	18	12	94
Bureau of Real Estate Appraisers	-	-	1	-	1
Bureau of Security and Investigative Services	23	16	3	9	51
Bureau of Security and Investigative Services – Private Investigators	1	-	-	-	1
California Architects Board	3	1	-	-	4
Cemetery and Funeral Bureau – Crematories	-	1	-	-	1

DCA Agency	Los Angeles	Oakland	Sacramento	San Diego	OAH Total
Cemetery and Funeral Bureau – Establishments	-	-	2	-	2
Contractors State License Board	148	62	86	70	366
Court Reporters Board of California	4	1	-	2	7
Dental Board of California	38	18	31	28	115
Dental Hygiene Board of California	3	5	7	2	17
Medical Board of California	95	65	81	107	348
Osteopathic Medical Board of California	-	1	10	2	13
Physical Therapy Board of California	5	8	7	2	22
Physician Assistant Board	7	-	3	3	13
Respiratory Care Board of California	5	2	2	9	18
Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board	2	1	1	2	6

DCA Agency	Los Angeles	Oakland	Sacramento	San Diego	OAH Total
Structural Pest Control Board	4	2	6	2	14
Veterinary Medical Board	11	3	9	7	30
Professional Fiduciaries Bureau	-	-	1	-	1
Bureau of Household Goods and Services	-	1	-	1	2
Total cases	824	463	655	543	2,485

Table B compares case filings for fiscal years 2022-23, 2023-24, and 2024-25 and shows the change and percent change from the previous year. OAH offices are in rows, while fiscal years, change, and percent change are in columns. The final row shows the OAH totals for each column.

Table B: Case filings (fiscal year comparison)

Office	2022-23	2023-24	2024-25	Change	% Change
Los Angeles	760	790	824	34	4%
Oakland	349	361	463	102	28%
Sacramento	563	551	655	104	19%
San Diego	419	480	543	63	13%
OAH total	2,091	2,182	2,485	303	14%

Business and Professions Code Section 312.1, Subdivision (b)

Table C provides the average number of days from receiving a request to setting a hearing date for all DCA agencies by each OAH regional office. DCA agencies are in rows. OAH offices are in columns. The final column shows the overall OAH average. The final row shows the overall average for each column. For OAH statewide, the average number of days taken to set a case for hearing after receiving a request to set a hearing date has increased by three days (an increase of **300%**) over the prior fiscal year.

Table C: Average number of days to set a hearing date by OAH office in fiscal year 2024-25

DCA Agency	Los Angeles	Oakland	Sacramento	San Diego	OAH Average
Board for Professional Engineers, Land Surveyors, and Geologists	4	9	1	1	5
California Board of Accountancy	2	31	0	1	5
State Board of Barbering and Cosmetology	2	17	0	0	4
Board of Behavioral Sciences	3	17	0	0	4
State Board of Chiropractic Examiners	2	4	1	0	2

DCA Agency	Los Angeles	Oakland	Sacramento	San Diego	OAH Average
California Board of Occupational Therapy	0	23	1	-	8
California State Board of Optometry	1	32	18	0	14
California State Board of Pharmacy	1	14	0	2	3
Podiatric Medical Board of California	1	-	3	0	1
Board of Psychology	1	16	0	0	4
Board of Registered Nursing	1	20	0	1	5
Board of Vocational Nursing and Psychiatric Technicians – Psychiatric Technicians	2	0	0	0	1
Board of Vocational Nursing and Psychiatric Technicians – Vocational Nursing	1	17	0	1	3
Bureau for Private Postsecondary Education	2	14	0	0	4
Bureau of Automotive Repair	2	27	1	2	4

DCA Agency	Los Angeles	Oakland	Sacramento	San Diego	OAH Average
Bureau of Automotive Repair – Smog Check	1	26	0	1	7
Bureau of Real Estate Appraisers	-	-	0	-	0
Bureau of Security and Investigative Services	2	18	0	1	6
Bureau of Security and Investigative Services – Private Investigators	1	-	-	-	1
California Architects Board	1	-	-	-	1
Cemetery and Funeral Bureau – Crematories ²	-	-	-	-	-
Cemetery and Funeral Bureau – Establishments	-	-	0	-	0
Contractors State License Board	1	18	1	0	4
Court Reporters Board of California	2	32	-	0	6

² No setting was reported in the one new Cemetery and Funeral Bureau – Crematories case received in fiscal year 2024-25 because the setting of the hearing occurred outside the reporting year.

DCA Agency	Los Angeles	Oakland	Sacramento	San Diego	OAH Average
Dental Board of California	1	18	2	0	4
Dental Hygiene Board of California	0	19	0	0	4
Medical Board of California	1	10	1	1	2
Osteopathic Medical Board of California	-	9	4	1	4
Physical Therapy Board of California	1	16	1	0	5
Physician Assistant Board	0	-	0	0	0
Respiratory Care Board of California	1	4	0	1	1
Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board	6	16	0	1	5
Structural Pest Control Board	1	20	0	0	4
Veterinary Medical Board	0	23	0	1	3
Professional Fiduciaries Bureau	-	-	1	-	1

DCA Agency	Los Angeles	Oakland	Sacramento	San Diego	OAH Average
Bureau of Household Goods and Services	-	21	-	-	21
Total average days	1	17	1	1	4

Table D compares the average case-setting times for OAH offices for fiscal years 2022-23, 2023-24, and 2024-25, and shows the change and percent change over the previous year. OAH offices are in rows. Fiscal years, change, and percent change are in columns. The final row shows the overall average, change, and percent change.

Table D: Average case-setting times (fiscal year comparison)

Office	2022-23	2023-24	2024-25	Change	% Change
Los Angeles	1	1	1	0	0%
Oakland	9	5	17	12	240%
Sacramento	1	0	1	1	100%
San Diego	2	1	1	0	0%
OAH total	3	1	4	3	300%

Business and Professions Code Section 312.1, Subdivision (c)

Table E provides the average number of days from setting a hearing to conducting the hearing for hearings that occurred in fiscal year 2024-25 by each regional OAH office. The average number of days is shown with a case count in parentheses for each DCA agency. The case count is the number of cases used to calculate each average. DCA agencies are in rows. OAH offices are in columns. The final column is the OAH overall average and case count. The final row is the overall average and case count for each column.

On average statewide, there was an increase of **9% (or nine days)** over the prior fiscal year in the average number of days from setting a hearing to conducting the hearing. Even with this increase, the average time from setting a hearing to conducting the hearing was 112 days (less than four months).

Table E: Average number of days from setting a hearing to conducting the hearing for hearings that occurred in fiscal year 2024-25

DCA Agency	Los Angeles	Oakland	Sacramento	San Diego	OAH Average
Acupuncture Board	-	-	98 (1)	-	98 (1)
Board for Professional Engineers, Land Surveyors, and Geologists	189 (3)	154 (4)	90 (3)	146 (2)	145 (12)
California Board of Accountancy	60 (3)	127 (2)	83 (5)	83 (6)	84 (16)

DCA Agency	Los Angeles	Oakland	Sacramento	San Diego	OAH Average
State Board of Barbering and Cosmetology	54 (6)	294 (5)	77 (13)	151 (5)	122 (29)
Board of Behavioral Sciences	115 (7)	105 (3)	66 (17)	73 (3)	82 (30)
State Board of Chiropractic Examiners	153 (2)	9 (4)	19 (2)	-	47 (8)
California Board of Occupational Therapy	41 (1)	70 (3)	96 (4)	37 (2)	71 (10)
California State Board of Optometry	-	-	102 (2)	70 (1)	91 (3)
California State Board of Pharmacy	67 (22)	61 (4)	52 (26)	121 (11)	70 (63)
Podiatric Medical Board of California	129 (3)	-	5 (1)	-	98 (4)
Board of Psychology	186 (1)	39 (1)	194 (4)	292 (2)	198 (8)
Board of Registered Nursing	105 (61)	110 (42)	114 (59)	98 (42)	107 (204)

DCA Agency	Los Angeles	Oakland	Sacramento	San Diego	OAH Average
Board of Vocational Nursing and Psychiatric Technicians – Psychiatric Technicians	78 (6)	90 (2)	115 (5)	-	94 (13)
Board of Vocational Nursing and Psychiatric Technicians – Vocational Nursing	93 (40)	89 (13)	119 (38)	106 (22)	104 (113)
Bureau for Private Postsecondary Education	135 (5)	175 (2)	217 (2)	211 (4)	177 (13)
Bureau of Automotive Repair	152 (3)	224 (1)	141 (2)	115 (7)	136 (13)
Bureau of Automotive Repair – Smog Check	141 (19)	181 (10)	126 (5)	168 (6)	153 (40)
Bureau of Real Estate Appraisers ³	-	-	-	-	-

³ No hearing occurred for the Bureau of Real Estate Appraisers during fiscal year 2024-25.

DCA Agency	Los Angeles	Oakland	Sacramento	San Diego	OAH Average
Bureau of Security and Investigative Services	71 (22)	159 (8)	127 (3)	68 (9)	91 (42)
Bureau of Security and Investigative Services – Private Investigators	76 (1)	-	-	-	76 (1)
California Architects Board	77 (3)	-	-	-	77 (3)
Cemetery and Funeral Bureau – Crematories	-	-	-	3 (1)	3 (1)
Cemetery and Funeral Bureau – Establishments	-	-	175 (2)	-	175 (2)
Contractors State License Board	127 (63)	147 (32)	136 (48)	155 (35)	139 (178)
Court Reporters Board of California	337 (1)	-	-	-	337 (1)
Dental Board of California	83 (9)	54 (8)	91 (11)	55 (8)	73 (36)
Dental Hygiene Board of California	97 (1)	119 (1)	118 (4)	-	115 (6)

DCA Agency	Los Angeles	Oakland	Sacramento	San Diego	OAH Average
Medical Board of California	142 (21)	135 (28)	67 (24)	131 (27)	119 (100)
Osteopathic Medical Board of California	253 (1)	-	12 (3)	80 (3)	76 (7)
Physical Therapy Board of California	179 (1)	134 (4)	89 (5)	148 (3)	123 (13)
Physician Assistant Board	-	110 (1)	217 (1)	91 (1)	139 (3)
Respiratory Care Board of California	99 (2)	23 (1)	161 (3)	102 (5)	110 (11)
Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board	14 (1)	132 (1)	92 (1)	-	79 (3)
Structural Pest Control Board	73 (4)	195 (1)	39 (7)	132 (1)	68 (13)
Veterinary Medical Board	217 (4)	43 (1)	26 (4)	357 (1)	137 (10)

DCA Agency	Los Angeles	Oakland	Sacramento	San Diego	OAH Average
Professional Fiduciaries Bureau. ⁴	-	-	-	-	-
Bureau of Household Goods and Services	-	-	-	82 (2)	82 (2)
Total average days (hearing count)	109 (316)	126 (182)	101 (305)	119 (209)	112 (1,012)

Note: This chart reports cases that went to hearing during the 2024-25 fiscal year, regardless of when the case was filed with OAH. Any DCA agencies without case activity of any kind during the 2024-25 fiscal year are not listed.

Table F compares the average number of days from setting a hearing to conducting a hearing for fiscal years 2022-23, 2023-24 and 2024-25 and shows the change and percent change over the previous year. OAH offices are in rows. Fiscal years, change, and percent change are in columns. The final rows show the overall averages, change, percent change, and overall number of hearings held.

⁴ No hearing occurred for the Professional Fiduciaries Bureau during fiscal year 2024-25.

Table F: Average number of days from setting hearing to conducting hearing, and number of hearings (fiscal year comparison)

Office	2022-23	2023-24	2024-25	Change	% Change
Los Angeles average	130	106	109	3	3%
Los Angeles no. of hearings	377	360	316	-44	-12%
Oakland average	98	121	126	5	4%
Oakland no. of hearings	184	168	182	14	8%
Sacramento average	76	84	101	17	20%
Sacramento no. of hearings	294	293	305	12	4%
San Diego average	106	112	119	7	6%
San Diego no. of hearings	157	169	209	40	24%
Overall OAH average	105	103	112	9	9%
Total no. of hearings	1,012	990	1,012	22	2%

Business and Professions Code Section 312.1, Subdivision (d)

Table G provides the average number of days after conducting a hearing to transmitting the proposed decision by each regional OAH office. The average number of days is shown with a decision count in parentheses for each DCA agency. The decision count is the number of decisions issued, which is used to calculate each average. DCA agencies are in rows. OAH offices are in columns. The final column shows the OAH overall average and decision count for each agency. The final row shows the overall average and decision count for each OAH office.

Statewide, the average number of days after conducting a hearing to transmitting the proposed decision remains at **23 days**. This average remains well below the 30-day target.

Table G: Average number of days from conducting a hearing to transmitting the proposed decision for decisions issued during fiscal year 2024-25

DCA Agency	Los Angeles	Oakland	Sacramento	San Diego	OAH Average
Acupuncture Board	-	-	8 (1)	-	8 (1)
Board for Professional Engineers, Land Surveyors, and Geologists	35 (3)	28 (3)	31 (2)	15 (2)	28 (10)
California Board of Accountancy	11 (2)	21 (2)	19 (5)	19 (6)	18 (15)
State Board of Barbering and Cosmetology	25 (5)	21 (4)	22 (13)	26 (4)	23 (26)

DCA Agency	Los Angeles	Oakland	Sacramento	San Diego	OAH Average
Board of Behavioral Sciences	28 (5)	21 (2)	24 (16)	32 (2)	25 (25)
State Board of Chiropractic Examiners	19 (2)	14 (2)	20 (2)	-	17 (6)
California Board of Occupational Therapy	24 (1)	29 (2)	16 (4)	22 (2)	21 (9)
California State Board of Optometry	-	-	25 (1)	29 (1)	27 (2)
California State Board of Pharmacy	21 (21)	12 (4)	21 (20)	19 (8)	20 (53)
Podiatric Medical Board of California	30 (3)	-	0 (1)	-	22 (4)
Board of Psychology	-	6 (1)	31 (4)	21 (2)	24 (7)
Board of Registered Nursing	25 (58)	21 (37)	20 (52)	23 (38)	22 (185)
Board of Vocational Nursing and Psychiatric Technicians – Psychiatric Technicians	25 (6)	21 (2)	24 (3)	-	24 (11)
Board of Vocational Nursing and Psychiatric Technicians – Vocational Nursing	25 (39)	21 (13)	20 (34)	27 (18)	23 (104)

DCA Agency	Los Angeles	Oakland	Sacramento	San Diego	OAH Average
Bureau for Private Postsecondary Education	29 (6)	14 (1)	22 (1)	30 (4)	27 (12)
Bureau of Automotive Repair	29 (1)	29 (1)	-	28 (5)	28 (7)
Bureau of Automotive Repair – Smog Check	24 (14)	19 (8)	19 (6)	30 (2)	22 (30)
Bureau of Real Estate Appraisers	-	-	-	-	-
Bureau of Security and Investigative Services	23 (21)	14 (5)	21 (1)	29 (5)	23 (32)
Bureau of Security and Investigative Services – Private Investigators	20 (1)	-	-	-	20 (1)
California Architects Board	29 (3)	-	-	-	29 (3)
Cemetery and Funeral Bureau – Crematories	-	-	-	31 (1)	31 (1)

DCA Agency	Los Angeles	Oakland	Sacramento	San Diego	OAH Average
Cemetery and Funeral Bureau – Establishments ⁵	-	-	-	-	-
Contractors State License Board	25 (46)	22 (19)	25 (27)	26 (26)	25 (118)
Court Reporters Board of California ⁵	-	-	-	-	-
Dental Board of California	25 (12)	15 (8)	20 (11)	25 (9)	22 (40)
Dental Hygiene Board of California	19 (1)	11 (1)	22 (4)	-	20 (6)
Medical Board of California	27 (21)	19 (24)	21 (16)	21 (32)	22 (93)
Osteopathic Medical Board of California	30 (1)	-	20 (1)	20 (3)	22 (5)
Physical Therapy Board of California	30 (1)	14 (2)	15 (3)	22 (3)	19 (9)
Physician Assistant Board	25 (1)	28 (1)	10 (1)	29 (1)	23 (4)
Respiratory Care Board of California	16 (2)	3 (1)	19 (2)	7 (4)	11 (9)

⁵ The decisions for the cases heard in fiscal year 2024-25 for the Cemetery and Funeral Bureau – Establishments and for the Court Reporters Board were issued after the end of fiscal year 2024-25.

DCA Agency	Los Angeles	Oakland	Sacramento	San Diego	OAH Average
Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board	40 (2)	27 (1)	10 (1)	-	29 (4)
Structural Pest Control Board	29 (3)	-	21 (5)	-	24 (8)
Veterinary Medical Board	33 (2)	29 (1)	19 (4)	28 (1)	25 (8)
Professional Fiduciaries Bureau	-	-	-	-	-
Bureau of Household Goods and Services	-	-	-	30 (2)	30 (2)
Total average days (decision count)	25 (283)	20 (145)	21 (241)	24 (181)	23 (850)

Note: This chart reports cases in which a decision was issued during the 2024-25 fiscal year, regardless of when the case was filed with OAH. Any DCA agencies without case activity of any kind during the 2024-25 fiscal year are not listed.

Table H compares the average number of days to decision issuance and the number of decisions for each OAH office for fiscal years 2022-23, 2023-24 and 2024-25, as well as the change and percent change over the previous fiscal year. The average number of days to decision issuance and the number of decisions for each OAH office are in rows. Fiscal years, change, and percent change are in columns. The final rows show the

overall averages and decision counts for each fiscal year, and the overall change and percent change.

Table H: Average decision issuance time, and number of decisions (fiscal year comparison)

Office	2022-23	2023-24	2024-25	Change	% Change
Los Angeles average	25	24	25	1	4%
Los Angeles no. of decisions	323	287	283	-4	-1%
Oakland average	19	21	20	-1	-5%
Oakland no. of decisions	149	148	145	-3	-2%
Sacramento average	22	21	21	0	0%
Sacramento no. of decisions	270	261	241	-20	-8%
San Diego average	23	25	24	-1	-4%
San Diego no. of decisions	132	143	181	38	27%
Overall OAH average	23	23	23	0	0%
Total no. of decisions	874	839⁶	850	11	1%

⁶ This summary report corrects typographical errors from the 2023-24 fiscal year report that underreported the total number of decisions issued in Oakland and San Diego last fiscal year by one decision in each office.

If you have any questions regarding this report, please contact Tzer Lor-Snyder by phone at (916) 263-0550 or by email at Tzer.lorsnyder@dgs.ca.gov.

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