# Office of Administrative Hearings State of California



Fourth Annual
Caseload Statistics and Hearing Timeframe
Report to the Legislature

September 2017

#### **Department of General Services**

# Office of Administrative Hearings Zackery P. Morazzini, Director and Chief Administrative Law Judge

## Report to the Legislature, the Legislative Analyst's Office and the Department of Finance

#### **Executive Summary**

This report is required by supplemental budget language item number 7760-001-0666 of the California State Budget Act. This is the fourth annual report to the Legislature.

#### **Items Reported**

The supplemental budget language item 7760-001-0666 requires the Office of Administrative Hearings (OAH) to provide the following information. In each section of this report, the tables reporting the information follow the quoted reporting requirement.

#### **Analysis**

Along with the information required by the supplemental budget item, this report also contains a comparison to the three previous years' reports. This comparison data assists in identifying areas of improvement and areas where additional improvement is needed.

Overall, OAH has seen a 4.5 percent increase in filings over the previous fiscal year. The use of part-time pro tern Administrative Law Judges has been reduced by 5.4 percent. The Special Education Division has seen a 20.8 percent increase in due process hearing filings, a 12.6 percent increase in decisions issued, and has reduced the average time from filing to issuance of decision by 1.3 percent for district-filed cases, and 9.1 percent for student-filed cases. The General Jurisdiction Division has had a 2.6 percent increase in filings, a 6.1 percent increase in decisions issued, and has reduced the average days from the filing of a Department of Consumer Affairs case to issuing a decision by 19.8 percent.

#### Report Detail

The OAH, within the Department of General Services, shall submit a report to the Department of Finance and the Joint Legislative Budget Committee no later than September 1 of each year for the five years beginning in 2014. This report shall include, but not be limited to, the following caseload statistics and hearing timeframe information, covering the previous fiscal year:

a) For all OAH cases before an Administrative Law Judge (ALJ), excluding Keyhea, State Hospital, and Public Works Contract Arbitration cases where only Pro Tem Administrative Law Judges (Pro Tem) are used:

Section A – Office of Administrative Hearings (broken down by OAH Office) for fiscal year 2016-17	Los Angeles	Oakland	Sacramento	San Diego	Special Education Division	Total
i. Number of cases filed during the fiscal year	3,448	1,441	1,878	1,548	4,694	13,009
ii. Number of cases closed during the fiscal year	3,430	1,399	1,839	1,588	4,300	12,556
iii. Number of decisions issued during the fiscal year	1,345	683	809	612	135	3,584
iv. Number of authorized ALJ positions	26	12.8	13	13	33	97.8
v. Number of filled ALJ positions as of the end of the fiscal year	24	9.8	13	10	28	84.8
vi. Number of Pro Tem hours billed during the fiscal year	2,240.0	651.8	1,697.8	971.0	6,656.3	12,036.8

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### Year-to-Year Comparisons

All OAH	2013-14	2014-15	2015-16	2016-17	% change from prev. year
i. Cases Filed	11,819	11,657	12,425	13,009	4.5%
ii. Cases Closed	10,976	11,885	12,674	12,556	-0.9%
iii. Decisions Issued	2,957	3,229	3,433	3,584	4.2%
iv. Authorized ALJ Positions	71	85	97.8	97.8	0.0%
v. Filled ALJ Positions	70	78	85.8	85.8	0.0%
vi. Pro Tem Hours	16,442.0	15,591.5	12,681.8	12,036.8	-5.4%

General Jurisdiction	2013-14	2014-15	2015-16	2016-17	% change from prev. year
i. Cases Filed	8,162	7,763	8,061	8,315	3.1%
ii. Cases Closed	7,579	8,059	8,392	8,256	-1.6%
iii. Decisions Issued	2,838	3,146	3,315	3,449	3.9%
iv. Authorized ALJ Positions	45	54.8	64.8	64.8	0.0%
v. Filled ALJ Positions	44	51.8	53.8	56.8	5.3%
vi. Pro Tem Hours	11,372.0	11,972.0	6,770.3	5,380.5	-25.8%

Special Education	2013-14	2014-15	2015-16	2016-17	% change from prev. year
i. Cases Filed	3,657	3,894	4,364	4,694	7.0%
ii. Cases Closed	3,397	3,826	4,282	4,300	0.4%
iii. Decisions Issued	119	83	118	135	12.6%
iv. Authorized ALJ Positions	26	30	33	33	0.0%
v. Filled ALJ Positions	26	26	32	28	-14.3%
vi. Pro Tem Hours	5,100.55	4,219.5	5,911.5	6,656.25	11.2%

### b) For all cases filed in the Special Education Division:

Section B Special Education Division for Fiscal Year 2016-17	Total
i. Number of due process cases filed during the fiscal year	4,694
a. Due Process only	24
b. Mediation only	227
c. Hearing and mediation	4,443
ii. Number of cases closed without decision during fiscal year	4,300
iii. Number of decisions issued during the fiscal year	135
iv. Average number of days per hearing conducted during the fiscal year	4
<ul> <li>Average number of days between the filing of a district-filed due process complaint and the issuance of a decision during the fiscal year</li> </ul>	135
vi. Average number of days between the filing of a student-filed due process complaint and the issuance of a decision during the fiscal year	163
vii. Number of filled ALJ positions as of the end of the fiscal year	28
viii. Number of Pro Tem hours billed during the fiscal year	6,656.3

### **Year-to-Year Comparisons**

Special Education	2013-14	2014-15	2015-16	2016-17	% change from prev. year
i. Due process cases filed	3,657	3,894	4,364	4,694	7.0%
a. Due process only	21	32	19	24	20.8%
b. Mediation only	271	224	239	227	-5.3%
c. Hearing and mediation	3,365	3,638	4,106	4,443	7.6%
ii. Cases closed without decision	3,397	3,826	4,164	4,300	3.2%
iii. Decisions issued	121	83	118	135	12.6%
iv. Average days per hearing	4	3	4	4	0.0%
v. Average days between filing and decision – district filed	112	125	136.7	135	-1.3%
vi. Average days between filing and decision – student filed	134	159	177.9	163	-9.1%
vii. Filled ALJ Positions	26	26	32	28	14.3%
viii. Pro Tem hours billed	5,100.5	4,219.5	5,911.5	6,656.3	11.2%

c) For all cases filed in the General Jurisdiction Division (cases to be broken down by OAH office where the case was filed):

Section C General Jurisdiction Division for Fiscal Year 2016-17	Los Angeles	Oakland	Sacramento*	San Diego	Total
i. Number of cases filed during the fiscal year	3,448	1,441	3,550	1,548	9,987
ii. Number of cases closed without decision during the fiscal year	2,076	710	1,165	969	4,920
iii. Number of cases that went to hearing** during the fiscal year	1,707	828	2,564	758	5,857
iv. Average number of days per hearing during the fiscal year v. Total number of	1.24	1.17	1.09	1.17	1.17
decisions issued*** during the fiscal year vi. Total number of filled	1,354	689	2,420	619	5,082
ALJ positions as of the end of the fiscal year vii.Total number of Pro	22	8.8	12	9	51.8
Tem hours billed during the fiscal year	2,240.0	651.8	1,697.8	791.0	5,380.5

<sup>\*</sup>Sacramento cases included Department of State Hospitals and Department of Corrections and Rehabilitation (Keyhea) hearings for all of OAH. \*\*"Went to hearing," for item C-iii, was defined to include evidentiary hearings, law & motion hearings, interim order hearings and petition hearings. \*\*\*"Decisions issued" for item C-v, was defined to mean a final administrative decision after an evidentiary hearing. Many cases in which some form of hearing was conducted did not result in a final administrative decision.

**Year-to-Year Comparisons** 

Special Education	2013-14	2014-15	2015-16	2016-17	% change from prev. year
i. Cases filed	9,576	9,298	9,732	9,987	2.6%
ii. Closed without decision	4,796	4,959	5,131	4,920	-4.3%
iii. Went to hearing	5,491	6,024	5,679	5,857	3.0%
iv. Average days per hearing	1.38	1.36	1.28	1.17	-9.4%
v. Decisions issued	4,180	4,520	4,771	5,082	6.1%
vi. Filled ALJ positions	44	52	50.8	51.8	1.9%
vii. Pro tem hours billed	11,341.5	11,372.0	6,770.25	5,381.0	-25.8%

d) All Department of Consumer Affairs (DCA) cases filled in the General Jurisdiction Division (cases to be broken down by DCA Board and Bureau, and by the OAH office where the case was filed):

Section D Department of Consumer Affairs Totals for Fiscal Year 2016-17	Los Angeles	Oakland	Sacramento	San Diego	Total
Number of cases filed     during the fiscal year     ii. Total number of cases	1,589	750	1,039	815	4,193
that went to hearing* during the fiscal year	751	389	374	458	1,972
iii. Average number of days per hearing during the fiscal year	1.3	1.2	1.2	1.1	1.2
iv. Number of decisions issued** during the fiscal year	579	314	402	289	1,584
v. Average number of days between case submission to issuance of the proposed decision for proposed decisions issued during the fiscal year	23.9	20.1	20.2	22.7	22.0
vi. Average number of days between filing of a request to set a hearing and the issuance of the proposed decision for proposed decisions issued during the fiscal year	184.8	131.2	126.6	135.0	150.3

<sup>\*&</sup>quot;Went to hearing," for item D-ii, was defined to include evidentiary hearings, law & motion hearings, interim order hearings and petition hearings. \*\*"Decisions issued" for item D-iv, was defined to mean a final administrative decision after an evidentiary hearing. Many cases in which some form of hearing was conducted did not result in a final administrative decision.

### **Year-to-Year Comparisons**

Department of Consumer Affairs	2013-14	2014-15	2015-16	2016-17	% change from prev. year
i. Cases filed	4,403	3,997	4,275	4,193	-2.0%
ii. Went to hearing	1,815	2,133	2,011	1,972	-2.0%
iii. Average days per hearing	1.20	1.25	1.24	1.20	-3.3%
iv. Decisions issued	1,329	1,617	1,562	1,584	1.4%
v. Average days from submission to issuance	25.25	24.1	20.4	22.0	7.5%
vi. Average days from filing to issuance	204.0	208.0	180.0	150.3	-19.8%

Section D-i. Number of cases filed during the fiscal year by DCA agency and OAH offices.

DCA agency	Los Angeles	Oakland	Sacramento	San Diego	OAH average
<b>Acupuncture Board</b>	7	3	5	1	16
Board for Professional Engineers, Land Surveyors and Geologists	0	0	1	0	1
Board for Professional Engineers, Land Surveyors and Geologists - Engineers & Land Surveyors	11	9	4	5	29
Board of Accountancy	18	9	8	6	41
Board of Barbering and Cosmetology	29	16	22	17	84
Board of Behavioral Sciences	46	14	32	22	114
Board of Chiropractic Examiners	11	8	9	7	35
Board of Occupational Therapy	2	1	1	1	5
<b>Board of Optometry</b>	2	0	1	4	7

DCA agency	Los Angeles	Oakland	Sacramento	San Diego	OAH average
<b>Board of Pharmacy</b>	84	32	58	48	222
Board of Podiatric Medicine	3	4	4	1	12
Board of Psychology	12	7	5	16	40
Board of Registered Nursing	189	135	172	151	647
Board of Vocational Nursing and Psychiatric Technicians - Psychiatric Technicians	9	0	5	2	16
Board of Vocational Nursing and Psychiatric Technicians - Vocational Nursing	93	39	39	42	213
Bureau for Private Postsecondary Education	19	6	3	5	33
Bureau of Automotive Repair	121	93	24	37	275
Bureau of Automotive Repair - Smog Check	148	45	104	75	372
Bureau of Real Estate	218	73	100	56	447
Bureau of Real Estate Appraisers	3	3	1	1	8
Bureau of Security and Investigative Services	29	6	10	9	54
Bureau of Security and Investigative Services - Alarm Companies	0	0	2	0	2
Bureau of Security and Investigative Services - Private Investigators	0	0	0	0	0
California Architects Board	3	1	0	4	8
Cemetery and Funeral Bureau - Crematories	1	0	0	0	1
Cemetery and Funeral Bureau - Establishments	0	0	0	0	0

DCA agency	Los Angeles	Oakland	Sacramento	San Diego	OAH average
Contractors State	275	81	278	154	788
License Board	2.0	0.1	2.0	101	700
Court Reporters Board of California	3	1	0	0	4
Dental Board of California	27	17	16	21	81
Dental Hygiene Committee of California	3	2	1	0	6
Electronic and Appliance Repair, Home Furnishings and Thermal Insulation	2	1	1	3	7
Landscape Architects Technical Committee	0	0	0	0	0
Medical Board of California	146	112	82	70	410
Osteopathic Medical Board of California	4	9	5	3	21
Physical Therapy Board of California	12	2	8	11	33
Physician Assistant Board	11	3	7	8	29
Professional Fiduciaries Bureau	0	1	0	0	1
Respiratory Care Board	17	4	4	13	38
Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board	5	3	9	1	18
Structural Pest Control Board	16	5	9	8	38
Veterinary Medical Board and Registered Veterinary Technician Examining	10	5	9	13	37
Committee					
OAH Total	1,589	750	1,039	815	4,193

Section D-ii. Total number of cases that went to hearing during the 2016-17 fiscal year by DCA agency and OAH offices

DCA agency	Los Angeles	Oakland	Sacramento	San Diego	OAH average
Acupuncture Board	2	2	0	1	5
Board for Professional Engineers, Land Surveyors and Geologists	1	0	1	0	2
Board for Professional Engineers, Land Surveyors and Geologists - Engineers & Land Surveyors	9	3	3	0	15
Board of Accountancy	13	4	0	1	18
Board of Barbering and Cosmetology	8	12	13	19	52
Board of Behavioral Sciences	14	4	20	14	52
Board of Chiropractic Examiners	6	3	5	6	20
Board of Occupational Therapy	3	2	0	0	5
Board of Optometry	2	1	1	1	5
Board of Pharmacy	52	19	27	15	113
Board of Podiatric Medicine	2	2	0	0	4
Board of Psychology	5	3	1	6	15
Board of Registered Nursing	75	47	103	62	287
Board of Vocational Nursing and Psychiatric Technicians - Psychiatric Technicians	3	0	2	0	5
Board of Vocational Nursing and Psychiatric Technicians - Vocational Nursing	37	12	24	27	100

DCA agency	Los Angeles	Oakland	Sacramento	San Diego	OAH average
Bureau for Private Postsecondary Education	6	2	2	4	14
Bureau of Automotive Repair	28	70	20	28	146
Bureau of Automotive Repair - Smog Check	81	7	42	36	166
Bureau of Real Estate	145	38	61	38	282
Bureau of Real Estate Appraisers	3	2	1	0	6
Bureau of Security and Investigative Services	20	9	6	11	46
Bureau of Security and Investigative Services - Alarm Companies	0	0	0	0	0
Bureau of Security and Investigative Services - Private Investigators	0	0	0	0	0
California Architects Board	3	1	0	2	6
Cemetery and Funeral Bureau - Crematories	1	1	0	0	2
Cemetery and Funeral Bureau - Establishments	1	0	0	0	1
Contractors State License Board	112	58	52	38	260
Court Reporters Board of California	0	1	0	0	1
Dental Board of California	18	8	8	5	39
Dental Hygiene Committee of California	0	1	0	1	2
Electronic and Appliance Repair, Home Furnishings and Thermal Insulation	1	0	0	1	2
Landscape Architects Technical Committee	0	0	0	0	0

DCA agency	Los Angeles	Oakland	Sacramento	San Diego	OAH average
Medical Board of California	78	58	42	37	215
Osteopathic Medical Board of California	2	4	1	3	10
Physical Therapy Board of California	5	0	5	1	11
Physician Assistant Board	1	0	0	1	2
Professional Fiduciaries Bureau	0	0	0	0	0
Respiratory Care Board	6	4	0	6	16
Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board	2	2	0	0	4
Structural Pest Control Board	5	4	8	5	22
Veterinary Medical Board and Registered Veterinary Technician Examining Committee	1	5	10	5	21
OAH Total	751	389	458	374	1,972

# Section D-iii. Average number of days per hearing held during the 2016-17 fiscal year by DCA agency and OAH offices.

DCA agency	Los Angeles	Oakland	Sacramento	San Diego	OAH average
<b>Acupuncture Board</b>	2.0	1.0	0.0	1.0	1.4
Board for Professional Engineers, Land Surveyors and Geologists	1.0	0.0	1.0	0.0	1.0
Board for Professional Engineers, Land Surveyors and Geologists - Engineers & Land Surveyors	1.3	1.3	1.3	0.0	1.3
Board of Accountancy	1.2	1.8	0.0	2.0	1.3

DCA agency	Los Angeles	Oakland	Sacramento	San Diego	OAH average
Board of Barbering	1.0	1.1	1.1	1.0	1.0
and Cosmetology Board of Behavioral					
Sciences	1.4	1.0	1.3	1.0	1.2
Board of Chiropractic Examiners	1.3	2.7	1.8	1.5	1.7
Board of Occupational Therapy	1.0	1.5	0.0	0.0	1.2
Board of Optometry	2.0	1.0	1.0	1.0	1.4
Board of Pharmacy	1.6	1.0	1.1	1.1	1.3
Board of Podiatric Medicine	1.0	1.0	0.0	0.0	1.0
Board of Psychology	2.4	1.0	1.0	1.2	1.5
Board of Registered Nursing	1.1	1.2	1.0	1.1	1.1
Board of Vocational Nursing and Psychiatric Technicians - Psychiatric Technicians	1.0	0.0	1.0	0.0	1.0
Board of Vocational Nursing and Psychiatric Technicians - Vocational Nursing	1.1	1.0	1.0	1.0	1.0
Bureau for Private Postsecondary Education	1.5	3.0	1.0	1.8	1.7
Bureau of Automotive Repair	1.0	1.0	1.1	1.1	1.0
Bureau of Automotive Repair - Smog Check	1.0	1.0	1.0	1.0	1.0
Bureau of Real Estate	1.2	1.2	1.1	1.1	1.1
Bureau of Real Estate Appraisers	4.0	1.5	1.0	0.0	2.7
Bureau of Security and Investigative Services	1.0	1.3	1.2	1.1	1.1
Bureau of Security and Investigative Services - Alarm Companies	0.0	0.0	0.0	0.0	0.0

DCA agency	Los Angeles	Oakland	Sacramento	San Diego	OAH average
Bureau of Security	3, 1,			3.	
and Investigative Services - Private	0.0	0.0	0.0	0.0	0.0
Investigators					
California Architects Board	1.0	2.0	0.0	1.0	1.2
Cemetery and Funeral Bureau - Crematories	4.0	1.0	0.0	0.0	2.5
Cemetery and Funeral Bureau - Establishments	1.0	0.0	0.0	0.0	1.0
Contractors State License Board	1.1	1.2	1.2	1.0	1.1
Court Reporters Board of California	0.0	1.0	0.0	0.0	1.0
Dental Board of California	1.8	1.6	1.9	1.0	1.7
Dental Hygiene Committee of California	0.0	1.0	0.0	1.0	1.0
Electronic and Appliance Repair, Home Furnishings and Thermal Insulation	1.0	0.0	0.0	1.0	1.0
Landscape Architects Technical Committee	0.0	0.0	0.0	0.0	0.0
Medical Board of California	1.9	1.2	1.7	1.5	1.6
Osteopathic Medical Board of California	1.0	2.0	1.0	2.3	1.8
Physical Therapy Board of California	1.2	0.0	1.0	2.3	1.8
Physician Assistant Board	6.0	0.0	0.0	2.0	4.0
Professional Fiduciaries Bureau	0.0	0.0	0.0	0.0	0.0
Respiratory Care Board	1.3	1.0	0.0	1.2	1.2
Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board	1.5	1.0	0.0	0.0	1.3
Structural Pest Control Board	1.0	1.0	1.4	1.0	1.1

DCA agency	Los Angeles	Oakland	Sacramento	San Diego	OAH average
Veterinary Medical Board and Registered Veterinary Technician Examining Committee	3.0	1.4	1.2	2.0	1.5
OAH Total	1.3	1.2	1.2	1.1	1.2

# Section D-iv. Total number of decisions issued during the 2016-17 fiscal year by DCA agency and OAH offices.

DCA agency	Los Angeles	Oakland	Sacramento	San Diego	OAH average
Acupuncture Board	2	0	0	1	3
Board for Professional Engineers, Land Surveyors and Geologists	1	0	1	0	2
Board for Professional Engineers, Land Surveyors and Geologists - Engineers & Land Surveyors	6	3	1	0	10
Board of Accountancy	12	3	0	1	16
Board of Barbering and Cosmetology	6	9	14	18	47
Board of Behavioral Sciences	11	3	16	8	38
Board of Chiropractic Examiners	4	2	5	5	16
Board of Occupational Therapy	3	2	0	0	5
<b>Board of Optometry</b>	2	1	0	1	4
Board of Pharmacy	37	17	21	11	86
Board of Podiatric Medicine	1	2	0	0	3
Board of Psychology	2	3	2	6	13
Board of Registered Nursing	62	32	111	46	251

DCA agency	Los Angeles	Oakland	Sacramento	San Diego	OAH average
<b>Board of Vocational</b>					
Nursing and					
Psychiatric Technicians -	3	0	1	0	4
Psychiatric					
Technicians					
<b>Board of Vocational</b>					
Nursing and					
Psychiatric	30	10	19	23	82
Technicians -					
Vocational Nursing Bureau for Private					
Postsecondary	7	1	1	2	11
Education	<b>'</b>	"	<b>I</b>	_	"
Bureau of	20	C.F.	4.4	04	400
<b>Automotive Repair</b>	20	65	14	21	120
Bureau of					
Automotive Repair -	66	5	34	35	140
Smog Check					
Bureau of Real Estate	133	34	56	35	258
Bureau of Real	_	_	_	_	_
Estate Appraisers	1	2	1	0	4
Bureau of Security					
and Investigative	10	4	4	8	26
Services					
Bureau of Security					
and Investigative Services - Alarm	0	0	1	0	1
Companies					
Bureau of Security					
and Investigative	0	0	0	0	0
Services - Private	U	U	U	U	0
Investigators					
California Architects Board	3	1	0	1	5
Cemetery and		_			_
Funeral Bureau -	1	1	0	0	2
Crematories					
Cemetery and Funeral Bureau -	1	0	0	0	1
Establishments	ľ			Ü	1
Contractors State	E2	ΛE	11	24	160
License Board	53	45	41	21	160
Court Reporters	0	1	1	0	2
Board of California			_		_
Dental Board of California	14	6	6	4	30
Gailloillia					

DCA agency	Los Angeles	Oakland	Sacramento	San Diego	OAH average
Dental Hygiene Committee of California	0	1	0	1	2
Electronic and Appliance Repair, Home Furnishings and Thermal Insulation	1	0	1	1	3
Landscape Architects Technical Committee	0	0	0	0	0
Medical Board of California	72	43	28	25	168
Osteopathic Medical Board of California	2	4	1	2	9
Physical Therapy Board of California	5	1	4	1	11
Physician Assistant Board	0	1	1	1	3
Professional Fiduciaries Bureau	0	0	0	0	0
Respiratory Care Board	4	1	0	6	11
Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board	2	2	1	0	5
Structural Pest Control Board	1	5	6	1	13
Veterinary Medical Board and Registered Veterinary Technician Examining Committee	1	4	10	4	19
OAH Total	579	314	402	289	1,584

Section D-v. Average number of days between case submission to issuance of the proposed decision for proposed decisions issued during the 2016-17 fiscal year by DCA agency and OAH offices.

DCA agency	Los Angeles	Oakland	Sacramento	San Diego	OAH average
Acupuncture Board	29.5	0.0	0.0	29.0	29.3
Board for Professional Engineers, Land Surveyors and Geologists	32.0	0.0	20.0	0.0	26.0
Board for Professional Engineers, Land Surveyors and Geologists - Engineers & Land Surveyors	25.3	22.0	30.0	0.0	24.8
Board of Accountancy	22.5	25.3	0.0	23.0	23.1
Board of Barbering and Cosmetology	25.0	15.6	19.2	21.8	20.2
Board of Behavioral Sciences	22.4	21.7	23.6	28.5	24.1
Board of Chiropractic Examiners	22.3	21.5	18.4	27.2	22.5
Board of Occupational Therapy	26.3	26.5	0.0	0.0	26.4
<b>Board of Optometry</b>	30.0	13.0	0.0	29.0	25.5
<b>Board of Pharmacy</b>	25.8	20.6	22.6	25.6	24.0
Board of Podiatric Medicine	8.0	21.5	0.0	0.0	17.0
Board of Psychology	27.0	19.3	31.0	20.8	23.0
Board of Registered Nursing	25.5	17.6	20.7	23.3	22.0
Board of Vocational Nursing and Psychiatric Technicians - Psychiatric Technicians	20.0	0.0	25.0	0.0	21.3
Board of Vocational Nursing and Psychiatric Technicians - Vocational Nursing	22.8	23.7	18.7	26.9	23.1

DCA agency	Los Angeles	Oakland	Sacramento	San Diego	OAH average
Bureau for Private Postsecondary Education	28.1	22.0	16.0	21.5	25.3
Bureau of Automotive Repair	16.7	18.8	14.1	14.1	17.1
Bureau of Automotive Repair - Smog Check	18.7	14.8	16.8	20.6	18.6
Bureau of Real Estate	26.0	22.3	22.8	23.5	24.5
Bureau of Real Estate Appraisers	34.0	19.5	30.0	0.0	25.8
Bureau of Security and Investigative Services	22.7	17.8	15.8	27.1	22.2
Bureau of Security and Investigative Services - Alarm Companies	0.0	0.0	29.0	0.0	29.0
Bureau of Security and Investigative Services - Private Investigators	0.0	0.0	0.0	0.0	0.0
California Architects Board	24.7	15.0	0.0	32.0	24.2
Cemetery and Funeral Bureau - Crematories	34.0	23.0	0.0	0.0	28.5
Cemetery and Funeral Bureau - Establishments	30.0	0.0	0.0	0.0	30.0
Contractors State License Board	27.1	23.4	19.7	23.7	23.7
Court Reporters Board of California	0.0	23.0	25.0	0.0	24.0
Dental Board of California	23.3	21.7	28.0	21.0	23.6
Dental Hygiene Committee of California	0.0	14.0	0.0	27.0	20.5
Electronic and Appliance Repair, Home Furnishings and Thermal Insulation	17.0	0.0	27.0	21.0	21.7
Landscape Architects Technical Committee	0.0	0.0	0.0	0.0	0.0

DCA agency	Los Angeles	Oakland	Sacramento	San Diego	OAH average
Medical Board of California	21.9	18.0	19.1	22.1	20.5
Osteopathic Medical Board of California	27.0	21.3	13.0	29.5	23.4
Physical Therapy Board of California	26.2	1.0	10.0	3.0	15.9
Physician Assistant Board	0.0	29.0	29.0	7.0	21.7
Professional Fiduciaries Bureau	0.0	0.0	0.0	0.0	0.0
Respiratory Care Board	27.3	22.0	0.0	18.7	22.1
Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board	25.0	29.0	28.0	0.0	27.2
Structural Pest Control Board	29.0	24.6	14.7	17.0	19.8
Veterinary Medical Board and Registered Veterinary Technician Examining Committee	30.0	19.5	17.0	25.0	19.9
OAH Total	23.9	20.1	20.2	22.7	22.0

Section D-vi. Average number of days between the filing of a request to set a hearing and the issuance of the proposed decision for proposed decisions issued during the 2016-17 fiscal year by DCA agency and OAH offices.

DCA agency	Los Angeles	Oakland	Sacramento	San Diego	OAH average
Acupuncture Board	202.0	0.0	0.0	71.0	158.3
Board for Professional Engineers, Land Surveyors and Geologists	270.0	0.0	89.0	0.0	179.5
Board for Professional Engineers, Land Surveyors and Geologists - Engineers & Land Surveyors	293.8	112.0	91.0	0.0	219.0
Board of Accountancy	161.9	146.3	0.0	137.0	157.4
Board of Barbering and Cosmetology	299.0	138.9	107.1	155.2	156.1
Board of Behavioral Sciences	227.3	132.3	93.4	87.5	134.0
Board of Chiropractic Examiners	142.5	230.5	133.2	228.0	177.3
Board of Occupational Therapy	172.3	133.0	0.0	0.0	156.6
<b>Board of Optometry</b>	243.5	200.0	0.0	94.0	195.3
<b>Board of Pharmacy</b>	236.3	118.6	193.0	105.1	185.7
Board of Podiatric Medicine	56.0	29.0	0.0	0.0	38.0
Board of Psychology	292.5	78.0	149.5	139.8	150.5
Board of Registered Nursing	153.0	106.0	92.8	123.9	115.1
Board of Vocational Nursing and Psychiatric Technicians - Psychiatric Technicians	133.0	0.0	119.0	0.0	129.5
Board of Vocational Nursing and Psychiatric Technicians - Vocational Nursing	157.2	121.3	69.2	117.4	121.3

DCA agency	Los Angeles	Oakland	Sacramento	San Diego	OAH average
Bureau for Private Postsecondary Education	383.0	160.0	155.0	297.5	326.5
Bureau of Automotive Repair	124.7	128.0	96.4	128.8	123.9
Bureau of Automotive Repair - Smog Check	167.9	92.6	119.6	137.9	146.0
Bureau of Real Estate	152.8	169.1	184.8	121.7	157.7
Bureau of Real Estate Appraisers	161.0	151.0	114.0	0.0	144.3
Bureau of Security and Investigative Services	181.5	140.3	117.5	175.3	163.4
Bureau of Security and Investigative Services - Alarm Companies	0.0	0.0	126.0	0.0	126.0
Bureau of Security and Investigative Services - Private Investigators	0.0	0.0	0.0	0.0	0.0
California Architects Board	279.0	148.0	0.0	104.0	217.8
Cemetery and Funeral Bureau - Crematories	387.0	143.0	0.0	0.0	265.0
Cemetery and Funeral Bureau - Establishments	197.0	0.0	0.0	0.0	197.0
Contractors State License Board	239.9	171.3	134.4	169.9	184.4
Court Reporters Board of California	0.0	162.0	126.0	0.0	144.0
Dental Board of California	266.5	78.3	165.8	68.0	182.3
Dental Hygiene Committee of California	0.0	63.0	0.0	265.0	164.0
Electronic and Appliance Repair, Home Furnishings and Thermal Insulation	190.0	0.0	134.0	63.0	129.0
Landscape Architects Technical Committee	0.0	0.0	0.0	0.0	0.0

DCA agency	Los Angeles	Oakland	Sacramento	San Diego	OAH average
Medical Board of California	188.7	111.0	174.1	138.0	158.8
Osteopathic Medical Board of California	169.0	100.8	52.0	171.0	126.1
Physical Therapy Board of California	92.6	233.0	53.0	24.0	84.7
Physician Assistant Board	0.0	78.0	192.0	23.0	97.7
Professional Fiduciaries Bureau	0.0	0.0	0.0	0.0	0.0
Respiratory Care Board	148.5	42.0	0.0	95.8	110.1
Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board	298.5	159.5	214.0	0.0	226.0
Structural Pest Control Board	67.0	84.8	61.8	228.0	83.8
Veterinary Medical Board and Registered Veterinary Technician Examining Committee	528.0	103.5	167.4	241.8	188.6
OAH Total	184.8	131.2	126.6	135.0	150.3

This report provides the required data requested by the California State Budget Act.

If you have any questions regarding this report, please contact Tzer Lor-Snyder by phone at (916) 263-1557 or by email at <a href="mailto:Tzer.LorSnyder@dgs.ca.gov">Tzer.LorSnyder@dgs.ca.gov</a>.