

Top Ten Alleged Construction-Related Disability Access Violations
Saturday, January 01, 2022 – Thursday, June 30, 2022

Note: Represents only copies of legal complaints received from attorneys adhering to California Civil Code Section 55.32, and not the entire California region of public accommodation cases.

Rank	Violation Description	Total Number of Violations	Percent of Total
1	Parking: Existing spaces are non-compliant (e.g., excessive slopes/cross-slopes, improper dimensions, striping, etc.).	660	20%
2	Path of Travel - Exterior: Routes to and from parking lot or public right of way are not accessible.	434	13%
3	Access to Goods, Support, Services, and Equipment: Surface heights and space requirements for counters, tables, bars, or seating are not compliant.	355	10%
4	Path of Travel - Exterior: Vertical transitions (ramps and/or stairs) are not compliant (e.g., excessive slope/cross-slope; landings are non-compliant, lack of guardrails and/or wheel guard, etc.).	239	7%
5	Parking: Van-accessible and/or loading zones are non-compliant or non-existent.	190	6%
6	Path of Travel - Exterior: Accessible path of travel is too far away or segregated from the main public entry.	164	5%
7	Parking: Designated accessible directional and/or parking signage is missing or non-compliant.	139	4%
8	Path of Travel - Interior: Path of travel is not accessible (e.g., non-compliant surfaces, excessive slope/cross-slope, circulation aisles are too narrow, etc.).	135	4%
9	Path of Travel - Exterior: Doors are not accessible (e.g., the thresholds, handles, pulls, latches, locks, or clearances are non-compliant).	122	4%
10	Parking: Insufficient number of designated accessible spaces.	105	3%
	Total	2,543	75%