



## **2019 Strategic Plan Goals**

### **Goal 1: Create an electronic database (carryover goal from 2018)**

CCDA will create and maintain a secure database for data collection, with the objective of providing a web-based electronic form for the legal community to submit claims directly to CCDA.

### **Goal 2: Conduct research project and produce report on State accessibility compliance and coordination efforts**

CCDA will partner with a research university to develop and conduct a survey of state government operations and effectiveness of ADA coordinators with regard to disability access. Research findings will be shared in a report format.

### **Goal 3: Conduct regional listening forums**

CCDA will conduct regional listening forums with targeted industries to improve compliance on issues of disability access.