

CCDA ACCESSIBLE PARKING CAMPAIGN Business Owners / Operators and Property Owners

In an effort to generate stakeholder guidance with the development of the Accessible Parking Campaign, the California Commission on Disability Access (CCDA) sent approximately 20,000 Questionnaires to three groups. These questionnaires were designed to determine what information would be pertinent to include in an accessible parking checklist. The three groups targeted for this project were: ADA Coordinators/Local Governments, Business Owners/Operators and Building/Construction Specialists. Below is a summary of the top selections from the Building Owner/Operators and Property Owners Questionnaire.

Business Owner/ Operators and Property Owners (202 Total Respondents)

1. **Which tools would be most beneficial relating to application and administration items included in the items referenced above for parking lots?**
 - a. Top Choice: Tools which allow me to learn about the specifics of this topic
 - i. **Chosen by 56% of respondents**
 - b. **Note:** The total responses in the other categories were low.
 - c. **Note:** Several responses asked for a clear, plain English explanation of regulations with illustrations**
2. **Which of the items regarding parking lots Application and Administration listed below are you most interested?**
 - a. **47%** selected “**All of the Above**”
 - b. **23%** selected “**Reference Standards**”
 - c. **Note:** Responders were able to choose more than selection in this category
3. **Which tools would be most beneficial relating to the scoping requirements included in the items referenced above for parking lots?**
 - a. Tools which allow me to learn about the specifics of this topic
 - i. **Chosen by 58% of respondents**
 - b. **Note:** The total responses in the other categories were low.
 - c. **Note:** Several responses asked for a clear, plain English explanation of regulations with illustrations
4. **Which of the items regarding Scoping Requirements listed below are you most interested for parking lots?**
 - a. **53%** Respondents selected “**All of the Above**”
 - b. **24%** Respondents selected “**Existing buildings and facilities**”
 - c. **Note:** Responders were able to choose more than selection in this category

5. **Which tools would be most beneficial relating to the building blocks requirements included in the items referenced above for parking lots?**
 - a. Tools which allow me to learn about the specifics of this topic
 - i. **Chosen by 59% of respondents**
 - b. **Note:** The total responses in the other categories were low.
6. **Which of the items regarding Building Blocks listed below are you most interested for parking lots?**
 - a. **61% Respondents selected “All of the Above”**
 - b. **Note:** Responders were able to choose more than selection in this category
7. **Which tools would be most beneficial relating to accessible route requirements included in the items referenced above for parking lots?**
 - a. Tools which allow me to learn about the specifics of this topic
 - i. **Chosen by 60% of Respondents**
 - b. **Note:** The total responses in the other categories were low.
8. **Which of the items regarding Accessible Routes listed below are you most interested for parking lots?**
 - a. **60% Respondents selected “All of the Above”**
 - b. **Note:** Responders were able to choose more than selection in this category
9. **Which tools would be most beneficial relating to the general site and building elements requirements included in the items referenced above for parking lots?**
 - a. Tools which allow me to learn about the specifics of this topic
 - i. **Chosen by 56% of respondents**
 - b. **Note:** The total responses in the other categories were low.
10. **Which of the items regarding General Site and Building Elements listed below are you most interested for parking lots?**
 - a. **54% of respondents selected “All of the Above”**
 - b. **23% of respondents selected “Parking Spaces”**
 - c. **Note:** Responders were able to choose more than selection in this category
11. **Which tools would be most beneficial relating to the communication and features requirements included in the items referenced above for parking lots?**
 - a. Tools which allow me to learn about the specifics of this topic
 - i. **Chosen by 56% of respondents**
 - b. **Note:** The total responses in the other categories were low.
12. **Which of the items regarding Communication Elements and Features listed below are you most interested for parking lots?**
 - a. **68% of respondents selected “All of the Above”**
 - b. **Note:** Responders were able to choose more than selection in this category

- 13. Which tools would be most beneficial relating to electrical vehicle charging stations requirements included in the items referenced above for parking lots?**
- a. Tools which allow me to learn about the specifics of this topic
 - i. **Chosen by 56% of respondents**
 - b. **Note:** The total responses in the other categories were low.
- 14. Which of the items regarding Communication Elements and Features listed below are you most interested for parking lots?**
- a. **56%** of respondents selected “**All of the Above**”
 - b. **Note:** Responders were able to choose more than selection in this category
- 15. Which tools would be most beneficial relating to the Construction-Related Accessibility Standards Compliance Act [CRASCA] requirements included in the items referenced above?**
- a. Tools which allow me to learn about the specifics of this topic
 - i. **Chosen by 51% of respondents**
 - b. **Note:** The total responses in the other categories were low.
- 16. Which of the items regarding the Construction-Related Accessibility Standards Compliance Act [CRASCA] requirements listed below are you most interested for parking lots?**
- a. **58%** Respondents selected “**All of the Above**”
 - b. **Note:** Responders were able to choose more than selection in this category
- 17. Which tools would be most beneficial related to funding sources for accessible construction and alterations for building owners and tenants included in the items referenced above?**
- a. Tools which allow me to learn about the specifics of this topic
 - i. **Chosen by 51% of respondents**
 - b. **Note:** The total responses in the other categories were low.
- 18. Which of the items regarding sources for accessible construction and alterations listed below are you most interested for parking lots?**
- a. **69%** of respondents selected “**All of the above**”
 - b. **Note:** Responders were able to choose more than selection in this category
- 19. Which delivery format would be most beneficial related to the accessibility of parking facilities?**
- a. Pamphlets with written requirements and photographs in digital format
 - i. **Chosen by 35% of respondents**
 - b. Video presentation such as "YouTube" with downloadable documentation
 - i. **Chosen by 26% of respondents**
 - c. Pamphlets with written requirements and photographs in a printed format
 - i. **Chosen by 23% of respondents**
 - d. Interactive education where I can test my knowledge
 - i. **Chosen by 6% of respondents**

20. What duties and or responsibilities do you currently perform?

- a. I am a business owner who leases from a building owner
 - i. Chosen by 31% of respondents**
- b. Other
 - i. Chosen by 28% of respondents**
- c. I am a building owner who operates a business
 - i. Chosen by 21% of respondents**
- d. I am a property manager
 - i. Chosen by 8% of respondents**
- e. I am a building owner who leases to tenants
 - i. Chosen by 6% of respondents**
- f. **Note:** “Other” consisted of a range of answers.

21. What is the size of your current organization?

- a. 1-5 employees – **42% of respondents**
- b. 6-25 employees – **35% of respondents**
- c. 25-100 employees – **13% of respondents**
- d. Over 100 employees – **4% of respondents**
- e. Other – **1% of respondents**

**** This response was consistent throughout the entire questionnaire.**