

## **Item 5B: CCDA Public Service Announcement and Informational**

Did you know the category of PARKING has been the #1 alleged physical access violation lawsuit made against businesses? With business operations extending onto parking lots due to COVID-19, it is a growing barrier. The California Commission on Disability Access encourages business owners, now more than ever, to seek advice from a Certified Access Specialist, to not only avoid costly lawsuits, but create an inclusive environment for your business's customer base. Visit [www.dgs.ca.gov/CCDA](http://www.dgs.ca.gov/CCDA) for resources and tools to help your business be accessible for all.