



Item 7. Executive Director Report

Complaints Submitted in the CCDA Data Collection Portal

2019 Complaints	134
2020 Complaints	3,067 *
2021 Complaints	3,030
Total Submission to-date	6,231

*The reported collected case filings and prelitigation letters for the year 2020 was 3,633

High Frequency Litigant Reported in the CCDA Data Collection Portal

2019	Yes	4
2020	Yes	1,072
2021	Yes	2,560
Total Submission to-date	3,636	

Reporting as of July 2021