

Agenda Item 7: CCDA Biannual and Quarterly Data 2026

I. Biannual (January through June):

State and Federal Complaints and Pre-Litigation Letters Submitted between January through June 2026

Type of Submission	Number of Pre-Litigation Letters and Complaints in January - June 2026	Percent
State Court	1,289	72.82%
Federal Court	222	12.54%
Both Courts	0	0.00%
Neither	259	14.63%
Total	1,770	100%

Complaints and Pre-Litigation Letters Submitted between January through June 2026

Type of Submission	Number of Pre-Litigation Letters and Complaints in January - June 2026	Percent
Complaints	1,511	85.37%
Pre-Litigation Letters	259	14.63%
Total	1,770	100%

Top 10 Alleged Barriers Selected from January to June 2026

Rank	Violation Description	Total Number of Violation
1	Access to Goods, Support, Services, and Equipment: Surface heights and space requirements for counters, tables, bars, or seating are not compliant.	561
2	Parking: Existing spaces are non-compliant (e.g., excessive slopes/cross-slopes, improper dimensions, striping, etc.).	537
3	Path of Travel - Exterior: Routes to and from parking lot or public right of way are not accessible (e.g., non-compliant surfaces, excessive slope/cross-slope, lack of detectable warnings, not protected from traffic, etc.).	478
4	Website: Content not appropriately/logically marked on website. (e.g., semantic markups not used, tables not used for tabular data, only visual/auditory cues, content restricted to portrait/landscape, etc.)	458
5	Website: Navigation order is not logical on website. (e.g., navigation order of links, form elements, etc. is not logical and intuitive, etc.)	453
6	Website: Text alternatives were not provided for non-text content on website. (e.g., alt text for images and form buttons were not provided, text labels for form inputs were not provided, etc.)	450
7	Parking: Designated accessible directional and/or parking signage is missing or non-compliant.	429
8	Website: Hyperlinks not meaningful on website. (e.g., link's purpose can't be inferred by link text, not clear links with same text go different places, external hyperlink doesn't say it leaves page, etc.)	344
9	Path of Travel - Interior: Path of travel is not accessible (e.g., non-compliant surfaces, excessive slope/cross-slope, circulation aisles are too narrow, etc.).	303
10	Parking: Van-accessible and/or loading zones are non-compliant or non-existent.	264
Total:		4,277

II. Quarterly (2nd Quarter – April through June):

State and Federal Complaints and Pre-Litigation Letters Submitted between April through June 2026

Type of Submission	Number of Pre-Litigation Letters and Complaints in April - June 2026	Percent
State Court	627	66.07%
Federal Court	98	10.33%
Both Courts	0	0.00%
Neither	224	23.60%
Total	949	100%

Complaints and Pre-Litigation Letters Submitted between April through June 2026

Type of Submission	Number of Pre-Litigation Letters and Complaints in April - June 2026	Percent
Complaints	725	76.40%
Pre-Litigation Letters	224	23.60%
Total	949	100%