

CCDA Biannual and Quarterly Data (January - June 2025)

I. Biannual

A. State and Federal Complaints and Pre-Litigation Letters Submitted between January through June 2025

Type of Submission	Number of Pre-Litigation Letters and Complaints in January - June 2025	Percent
State Court	1,577	76.9%
Federal Court	208	10.1%
Both Courts	0	0.0%
Neither	266	13.0%
Total	2051	100.0%

B. Complaints and Pre-Litigation Letters Submitted between January through June 2025

Type of Submission	Number of Pre-Litigation Letters and Complaints in January - June 2025	Percent
Complaints	1785	87.03%
Pre-Litigation Letters	266	12.97%
Total	2051	100.00%

C. Top 10 Alleged Barriers Selected from January to June 2025

Rank	Violation Description	Total Number of Violation
1	Parking: Existing spaces are non-compliant (e.g., excessive slopes/cross-slopes, improper dimensions, striping, etc.).	782
2	Path of Travel - Exterior: Routes to and from parking lot or public right of way are not accessible (e.g., non-compliant surfaces, excessive slope/cross-slope, lack of detectable warnings, not protected from traffic, etc.).	692
3	Access to Goods, Support, Services, and Equipment: Surface heights and space requirements for counters, tables, bars, or seating are not compliant.	588
4	Path of Travel - Exterior: Vertical transitions (ramps and/or stairs) are not compliant (e.g., excessive slope/cross-slope; landings are non-compliant, lack of guardrails and/or wheel guard, etc.).	500
5	Parking: Designated accessible directional and/or parking signage is missing or non-compliant.	473
6	Website: Text alternatives were not provided for non-text content on website. (e.g., alt text for images and form buttons were not provided, text labels for form inputs were not provided, etc.)	432
7	Website: Content not appropriately/logically marked on website. (e.g., semantic markups not used, tables not used for tabular data, only visual/auditory cues, content restricted to portrait/landscape, etc.)	421
8	Website: Navigation order is not logical on website. (e.g., navigation order of links, form elements, etc. is not logical and intuitive, etc.)	420
9	Website: Hyperlinks not meaningful on website. (e.g., link's purpose can't be inferred by link text, not clear links with same text go different places, external hyperlink doesn't say it leaves page, etc.)	408
10	Path of Travel - Exterior: Doors are not accessible (e.g. the thresholds, handles, pulls, latches, locks, or clearances are non-compliant).	331
Total:		5047

II.

Quarterly

A. State and Federal Complaints and Pre-Litigation Letters Submitted between January through March 2025

Type of Submission	Number of Pre-Litigation Letters and Complaints in January - March 2025	Percent
State Court	678	75.8%
Federal Court	99	11.1%
Both Courts	0	0.0%
Neither	118	13.2%
Total	895	100.0%

B. State and Federal Complaints and Pre-Litigation Letters Submitted between April through June 2025

Type of Submission	Number of Pre-Litigation Letters and Complaints in April - June 2025	Percent
State Court	899	77.8%
Federal Court	109	9.4%
Both Courts	0	0.0%
Neither	148	12.8%
Total	1156	100.0%

C. Complaints and Pre-Litigation Letters Submitted between January through March 2025

Type of Submission	Number of Pre-Litigation Letters and Complaints in January - March 2025	Percent
Complaints	777	86.82%
Pre-Litigation Letters	118	13.18%
Total	895	100.00%

D. Complaints and Pre-Litigation Letters Submitted between April through June 2025

Type of Submission	Number of Pre-Litigation Letters and Complaints in April - June 2025	Percent
Complaints	1008	87.20%
Pre-Litigation Letters	148	12.80%
Total	1156	100.00%