

**Guest Speaker Biography:**  
**Jake Johnson, Deputy Director of the Information Technology  
Services Division (ITSD) and Chief Information Officer (CIO),  
Department of Rehabilitation (DOR).**



Jake Johnson is Deputy Director of the Information Technology Services Division (ITSD) and Chief Information Officer (CIO) at the Department of Rehabilitation (DOR). He is a member of DOR's executive leadership team. He serves as a voice for assistive technology, accessibility, employment, and independence in the information technology arena, including with CalHHS Agency, California Department of Technology, Department of Finance, CIO peers, information technology providers, and information technology stakeholders throughout state government. He provides executive oversight to DOR's ITSD, leading approximately 65 managers and staff who provide support in Database Administration and Applications Development, Project Management and Administration, Software Quality Assurance, Web Services, Technical Support Services and Assistive Technology, Field Support, Infrastructure Services, and Information Security and Privacy.

Mr. Johnson has been legally blind since birth and is a former DOR consumer. He has been with DOR since 2012, and most recently, serving in an acting role as Deputy Director and CIO since July 2022. Prior to his current role, he was the Customer Service and Administration Branch Chief in ITSD. Previous roles at DOR include, managing the



Applications Development, Software Quality Assurance, Web Services, and Accessible Technology Services functions. Before joining DOR, Mr. Johnson worked for Franchise Tax Board as an Information Security Specialist and for the Department of Finance as Enterprise Budget Systems Technical Lead. He has a bachelor's degree in English with a minor in Linguistics, a master's degree in Education, and is a Certified Information Systems Security Professional. He is a graduate of the California IT Leadership Academy and Sierra Health Foundation Leadership Program. He has served as President of the Association of California State Employees with Disabilities (ACSED) and remains active in the State's civil rights community as a member of ACSED and the Asian Pacific State Employees Association.