

December 18, 2020

Dear Attorney/s,

Happy Holidays! As the 2020 year rapidly approaches the final weeks, and our State courageously adapts to the unprecedented economic and social challenges of the COVID-19 pandemic with creative adjustments and innovative solutions, the California Commission on Disability Access (CCDA) would like to thank you for helping us successfully launch our electronic database portal.

Implemented to document and store alleged Title III, construction-related, American Disability Act (ADA) violation claims, the accumulated data from your legal complaint submissions has provided an invaluable opportunity to help improve accessible public accommodation standards for the disability community through training, education and marketing outreach to multiple business sectors.

We are happy to share the achievement that nearly 80% electronic submission compliance in our portal database from attorneys remains consistent one year later after the system's inception (12/03/2019). This favorable result would not have occurred without the committed effort of your firm/s and designated database log-in administrators.

In 2021, the CCDA is eager to continue our instructional collaboration with current participating representatives, and we look forward to assisting potential legal counsel members through the portal enrollment, user identification, log-in, complaint, and case resolution registry process.

Pursuant to [section 55.32 of the Civil Code](#), an attorney who provides a demand letter, sends or serves a construction-related accessibility claim to the courts, must also forward a standard format copy to the California Commission on Disability Access, within five business days via the Commission's internet website portal, pursuant to California Government Code Section 8299.08.1. Additionally, once the case has been rendered a judgment, settlement, and/or dismissal, a registry deadline through the CCDA portal process must also be administered within five business days.

The CCDA welcomes the opportunity to help onboard those new and unfamiliar with the electronic portal routine to begin satisfying the law firm compliance obligations for reporting Title III, construction-related legal complaint filings of alleged ADA violations. For your convenience, the CCDA is attaching this website link to [Create an account](#), if you have not already registered and are new to the CCDA Portal. Additionally, please contact CCDA for instructions on how to access this system at CCDA@dgs.ca.gov or (916) 319-9974. Thank you and we greatly appreciate your cooperation.