C~~orrective Action Plan~~ORRECTIVE ACTION PLAN – 4940.2

(~~New: 04/2017~~Revised: 07/2026)

Based on the Independent Project Oversight Report (IPOR) findings, the California Department of Technology (Department of Technology) may require Agency/state entities to develop a Corrective Action Plan (CAP) to remedy significant project deviations. ~~for the purpose of altering the course of a task or project that may have significantly deviated from the pre-specified direction originally intended.~~ The CAP must be ~~well-documented~~ adequately detailed and include the root causes of deviations and other ~~project~~ issues, along with realistic and practical measures to address and resolve them. ~~u~~Upon approval by the Department of Technology, ~~the CAP must be implemented to bring the~~be executed to get the project back on track and ensure ~~to better~~ alignment with the goals, expectations, and ~~ultimate results~~intended outcome ~~laid out~~established ~~in the Project Approval Lifecycle~~ during the project approval process and~~/or~~ in the project management plans.

The Department of Technology will actively monitor the progress of the planned remediation actions defined ~~outlined~~ in the approved CAP and document the ~~independent assessment~~findings in the ~~I~~IPOR. If the Department of Technology determines that the Agency/state entity is not effectively implementing the actions outlined ~~in the CAP~~, the Department of Technology may take action to further escalate any lack of progress and adherence to the CAP. If those escalation efforts fail to correct significant problems related to specified issues or risks, the Department of Technology will continue escalation activities up to and including ~~IT project~~ suspension or termination of the project.