

Item 5: 2021 Staff Recommendation for Legislative Subcommittee Projects

A. Education within the Non-Compliant Legal Community

Summary:

Some law firms are still not in compliance with the use of the service portal. Our goal is to have all law firms who file complaints to use our service portal.

- Research into Law firm and attorney use of the service portal. Our request is all firms use service portal. Some still are out of compliance.
 - Goal is to find firms who are not in compliance and offer direction on how to come into compliance.
- Develop strategies to market information to aid compliance.
 - Examples:
 - Training modules
 - Marketing eblast
 - State Bar Outreach
- Explore types of legislative language and/or partnerships to assist in compliance.

B. Disability Access and Education Revolving Fund

Summary:

In preliminary research, it has been discovered that there is the lack of usage, an awareness of the usage, and/ or the range of usage of the Disability Access and Education Revolving Funds from city to city across California.

Goals

- To locate County funds for Disability Access and Education Revolving Fund within each County Budget.
 - Educate cities and counties to ensure funds are being used correctly.
- To take this knowledge and help create toolkit for counties across the state. Similar, to what was done with San Francisco, San Diego and Fresno, CCDA was used as a vehicle and exhibitor of programs for other cities to use.

Legislative Outreach

- Connect with the state legislator and local government to help educate them regarding access challenges and remedies.
 - Providing more information that will help their districts and constituents in mitigating access issues.
 - Determine needs of legislator to communicate information to districts.

C. Increase Disability Access Awareness

Summary:

As California's diverse population continues to grow and change, a greater percentage of society will need built environments that are barrier-free. This goal seeks to raise awareness of access issues and the availability of tools to support accessibility in the built environment.

Goals:

- To continue to provide appropriate educational opportunities in our Full Commission Meetings and in Outreach events/opportunities.
- Completion of our Public Announcement Project created by our graduate student programs.