

## Summary of Feedback about the Central Valley Gathering in November 2018

*We received 38 responses.*

### Response Statistics<sup>1</sup>

	Excellent (5)	Good (4)	Average (3)	Poor (2)	Very Poor (1)	No Opinion (0)	Totals (%)
1. Rate the value of today's overall program	<b>58%</b>	<b>39%</b>	<b>3%</b>	0%	0%	0%	<b>100%</b>
a. Panel	<b>53%</b>	<b>42%</b>	<b>2.5%</b>	<b>2.5%</b>	0%	0%	<b>100%</b>
2. Rate the value of the registration process	<b>48%</b>	<b>29%</b>	<b>12%</b>	0%	0%	<b>11%</b>	<b>100%</b>
3. Rate the round table discussions	<b>68%</b>	<b>30%</b>	<b>2%</b>	0%	0%	0%	<b>100%</b>
4. Rate the organization of today's agenda	<b>64%</b>	<b>27%</b>	<b>9%</b>	0%	0%	0%	<b>100%</b>
5. Rate the instructions and facilitation	<b>59%</b>	<b>36%</b>	<b>5%</b>	0%	0%	0%	<b>100%</b>
6. Rate the length of today's workshop	<b>45%</b>	<b>44%</b>	<b>8%</b>	0%	0%	<b>3%</b>	<b>100%</b>
7. Rate the workshop location and accessibility	<b>70%</b>	<b>25%</b>	<b>5%</b>	0%	0%	0%	<b>100%</b>
8. Rate the integration of remote access	<b>47%</b>	<b>16%</b>	0%	0%	0%	<b>37%</b>	<b>100%</b>

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<sup>1</sup> Not all questions were answered by all those surveyed.

How did you hear about the forum?

Email	Colleague/Word of Mouth	Social Media	Other <sup>2</sup>
45%	3%	35%	17%

**Comments from Attendees**

*“Bright lights were uncomfortably shining in people’s eyes. Thank you for making the program accessible. For panel, would have liked more background and explanation of terms. Some panelists misstated the law.”*

*“Maybe not so long, more panel time than round table.”*

*“Panel discussion could have been longer with pre-planned questions.”*

*“Good to hear from business owners and their point of view. Promote the incentives to owners (the credits, free CASp reports) etc.”*

*“I recommend moving the panel Q+A to later in the program. More questions will arise based on table discussions.”*

*“Difficult to get so much time away from the restaurant to attend. :) “*

*“Very good discussion and networking opportunity need more opportunity to hear from restaurants.”*

*“Handing out information ahead of time so participants can come prepared, having had time to digest and consider. Maybe include some “case studies”, actual lawsuits, and outcomes, “what would you do” or “what do you think” section to spark conversation/discussion.”*

*“Providing more actual case law to help get perspective on what people are really suing for and their prospective.”*

*“Better parking accessibility.”*

*“Love the workshop and the toolkit!!”*

*“Construction outside, but you could not control that.”*

*“None. This was my first workshop and it was very helpful.”*

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<sup>2</sup> Other includes: Angela Jemmott, Porterville, ICC Meeting, and “work”