

CCDA ACCESSIBLE PARKING CAMPAIGN ADA Coordinators/ Local Government Work Group

In an effort to generate stakeholder guidance with the development of the Accessible Parking Campaign, the California Commission on Disability Access (CCDA) sent approximately 20,000 Questionnaires to three groups. These questionnaires were designed to determine what information would be pertinent to include in an accessible parking checklist. The three groups targeted for this project were: ADA Coordinators/Local Governments, Business Owners/Operators and Building/Construction Specialists. Below is a summary of the top selections from the ADA and Local Government Questionnaire.

ADA Coordinators/ Local Governments (53 Total Respondents)

1. **Which tools would be most beneficial relating to application and administration items included in the items referenced above for parking lots?**
 - a. Tools which allow me to learn about the specifics of this topic
 - i. **Chosen by 64% of respondents**
 - b. **Note:** The total responses in the other categories were low.
2. **Which of the items regarding parking lots Application and Administration listed below are you most interested?**
 - a. **68%** of respondents selected **“All of the Above”**
 - b. **Note:** Responders were able to choose more than selection in this category
3. **Which tools would be most beneficial relating to the scoping requirements included in the items referenced above for parking lots?**
 - a. Tools which allow me to learn about the specifics of this topic
 - i. **Chosen by 78% of respondents**
 - b. **Note:** The total responses in the other categories were low.
 - c. **Note:** One respondent asked for Telephone Assistance
4. **Which of the items regarding Scoping Requirements listed below are you most interested for parking lots?**
 - a. **66%** of respondents selected **“All of the Above”**
 - b. **34%** of respondents selected **“Accessible Routes”**
 - c. **Note:** Responders were able to choose more than selection in this category
5. **Which tools would be most beneficial relating to the building blocks requirements included in the items referenced above for parking lots?**
 - a. Tools which allow me to learn about the specifics of this topic
 - i. **Chosen by 72% of respondents**
 - b. **Note:** The total responses in the other categories were low.

6. Which of the items regarding Building Blocks listed below are you most interested for parking lots?
 - a. **81%** of respondents selected “**All of the Above**”
 - b. **Note:** Responders were able to choose more than selection in this category
7. Which tools would be most beneficial relating to accessible route requirements included in the items referenced above for parking lots?
 - a. Tools which allow me to learn about the specifics of this topic
 - i. **Chosen by 67% of respondents**
 - b. **Note:** The total responses in the other categories were low.
8. Which of the items regarding Accessible Routes listed below are you most interested for parking lots?
 - a. **64%** of respondents selected “**All of the Above**”
 - b. **Note:** Responders were able to choose more than selection in this category
9. Which tools would be most beneficial relating to the general site and building elements requirements included in the items referenced above for parking lots?
 - a. Tools which allow me to learn about the specifics of this topic
 - i. **Chosen by 79% of respondents**
 - b. **Note:** The total responses in the other categories were low.
10. Which of the items regarding General Site and Building Elements listed below are you most interested for parking lots?
 - a. **70%** of respondents selected “**All of the Above**”
 - b. **Note:** Responders were able to choose more than selection in this category
11. Which tools would be most beneficial relating to the communication and features requirements included in the items referenced above for parking lots?
 - a. Tools which allow me to learn about the specifics of this topic
 - i. **Chosen by 72% of respondents**
 - b. **Note:** The total responses in the other categories were low.
12. Which of the items regarding Communication Elements and Features listed below are you most interested for parking lots?
 - a. **81%** of respondents selected “**All of the Above**”
 - b. **Note:** Responders were able to choose more than selection in this category
13. Which tools would be most beneficial relating to electrical vehicle charging stations requirements included in the items referenced above for parking lots?
 - a. Tools which allow me to learn about the specifics of this topic
 - i. **Chosen by 64% of respondents**
 - b. **Note:** The total responses in the other categories were low.
 - c. **Note:** One respondent wanted to know where to buy accessible stations
14. Which of the items regarding Communication Elements and Features listed below are you most interested for parking lots?
 - a. **74%** of respondents selected “**All of the Above**”
 - b. **Note:** Responders were able to choose more than selection in this category

- 15. Which tools would be most beneficial relating to the Construction-Related Accessibility Standards Compliance Act [CRASCA] requirements included in the items referenced above?**
- a. Tools which allow me to learn about the specifics of this topic
 - i. Chosen by 66% of respondents**
 - b. **Note:** The total responses in the other categories were low.
- 16. Which of the items regarding the Construction-Related Accessibility Standards Compliance Act [CRASCA] requirements listed below are you most interested for parking lots?**
- a. **64%** of respondents selected “**All of the Above**”
 - b. **Note:** Responders were able to choose more than selection in this category
- 17. Which tools would be most beneficial related to metrics for the Legal landscape for disability cases pertaining to type of case, main complaint, findings, complaint location and accessible accommodations provided for parking lots?**
- a. Tools which allow me to learn about the specifics of this topic
 - i. Chosen by 60% of respondents**
 - b. **Note:** The total responses in the other categories were low.
- 18. Which delivery format would be most beneficial related to the accessibility of parking facilities?**
- a. Pamphlets with written requirements and photographs in digital format
 - i. Chosen by 31% of respondents**
 - b. Video presentation such as "YouTube" with downloadable documentation
 - i. Chosen by 25% of respondents**
 - c. Pamphlets with written requirements and photographs in a printed format
 - i. Chosen by 19% of respondents**
 - d. Interactive education where I can test my knowledge
 - i. Chosen by 14% of respondents**
 - e. **Note:** There were three unique responses: Text Messaging, Multiple formats options and making all options available.

19. What duties and or responsibilities do you currently perform?

- a. I am an ADA coordinator
 - i. Chosen by 39% of respondents**
- b. I am a plans examiner for an Authority having Jurisdiction (AHJ)
 - i. Chosen by 22% of respondents**
- c. I am an individual interested in accessibility
 - i. Chosen by 11% of respondents**
- d. I am a building inspector for an Authority having Jurisdiction (AHJ)
 - i. Chosen by 6% of respondents**
- e. Other: Architects, an ADA assistant, an agency Dept. Director, an Independent Accessibility Advocate, and a landscape architect - **Chosen by 19% of respondents**

20. What is the size of your current organization?

- a. Over 100 employees - **Chosen by 47% of respondents**
- b. 1-5 employees – **Chosen by 17% of respondents**
- c. 6-25 employees - **Chosen by 17% of respondents**
- d. 25-100 employees - **Chosen by 8% of respondents**
- e. Other: 10,000 employees – **Chosen by 6% of respondents**